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COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES
313 N. Figueroa, Los Angeles, CA 90012
(213) 240-8101

May 20, 2004

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

APPROVAL OF REPORT FOR THE MEDICAID DEMONSTRATION PROJECT
(All Districts) (3 Votes)

IT IS RECOMMENDED THAT YOUR BOARD:

Approve the attached Second Quarter Report for Fiscal Year 2003-04 for the Medicaid Demonstration Project, and authorize the Director of Health Services, or his designee, to submit the Report to the State Department of Health Services for transmittal to the Centers for Medicare and Medicaid Services.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION:

The recommended action requests that the Board approve and instruct the Director of Health Services to submit the Second Quarter Report (Report) for Fiscal Year (FY) 2003-04 to the State Department of Health Services (State) for transmittal to the Centers for Medicare and Medicaid Services (CMS).

The Department of Health Services (DHS) is required to submit reports on a quarterly and annual basis to the State and CMS describing the progress made by the Department in meeting the goals of the Medicaid Demonstration Project (Demonstration Project).

The Honorable Board of Supervisors
May 20, 2004
Page 2

FISCAL IMPACT/FINANCING:

None of the Report documents have a fiscal or financing impact.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The County is required to submit reports to the State and CMS on a quarterly and annual basis on the progress of the Department in meeting the goals and requirements under the Demonstration Project. On December 8, 1998, the Board instructed the Department to submit progress reports to the Board prior to submission to the State and CMS.

The Report covers the period October 1, 2003 through December 31, 2003. The Report focuses on the major highlights in the critical areas of ambulatory care visits, Federally Qualified Health Centers, Outreach and Enrollment, Medi-Cal enrollments, Clinical Resource Management, the Workforce Development Program, and Patient Assessment Survey, as well as information on referral center workload. The County has met all current expectations in accordance with State and federal requirements and is, therefore, in full compliance. Information in the Report has been validated by DHS' Audit and Compliance Division.

CONTRACTING PROCESS:

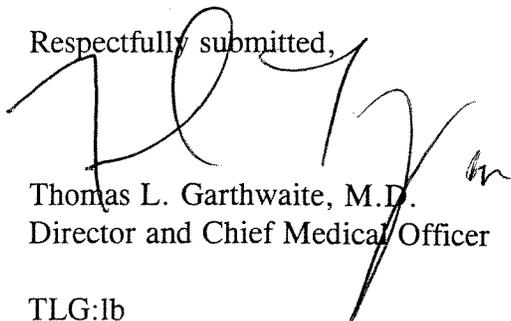
The contracting process is not applicable to the Report.

IMPACT ON CURRENT SERVICES (OR PROJECTS):

None of the Report documents have an impact on current services or projects.

When approved, this Department requires three signed copies of the Board's action.

Respectfully submitted,



Thomas L. Garthwaite, M.D.
Director and Chief Medical Officer

TLG:lb

Attachment (1)

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

Los Angeles County Department of Health Services



SECOND QUARTER REPORT Fiscal Year 2003-04

Medicaid Demonstration Project For Los Angeles County

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Fiscal Year 2003-04 Second Quarter Report

TABLE OF CONTENTS

<u>SECTION</u>		<u>PAGE NUMBER</u>
EXECUTIVE SUMMARY		iii - v
Fiscal Year 2003-04 Second Quarter Report		1 - 28
<u>ATTACHMENT NUMBER</u>	<u>TITLE</u>	
Attachment IA	DHS-Operated Sites Ambulatory Care Visits by Month	29
Attachment IA-2	Ambulatory Care Visits Per Month by Payor Source at DHS-Operated Sites	30 - 34
Attachment IB	DHS PPP/GR Sites Ambulatory Care Visits by Month	35
Attachment IC	DMH Ambulatory Care Visits by Month	36
Attachment IC-2	Ambulatory Care Visits Per Month by Payor Source at DMH Sites	37 - 48
Attachment II	List of DHS-Operated, DHS PPP/GR, DMH-Operated and DMH-Contracted Site Providers	49 - 53
Attachment III	Summary of Patient Complaints	54

Attachment IV	Summary of Referrals Received by the DHS Referral Centers	55
Attachment V	Trends in First Month Reporting of Medi-Cal Eligibles	56
Attachment VI	Increase in Medi-Cal Eligibles	57

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

**Progress Status Report
Fiscal Year 2003-04 Second Quarter**

* * * * *

EXECUTIVE SUMMARY

This report summarizes activities and the program status of required deliverables under the five-year extension of the Medicaid Demonstration Project for Fiscal Year (FY) 2003-04. A Milestones Matrix for the Second Quarter of FY 2003-04 is also included. Information on patient complaint data and referral center workload are included as attachments.

Highlights for the Second Quarter of FY 2003-04 include:

Ambulatory Care Visits

- The Department of Health Services (DHS) ambulatory care visits for July 2003 through December 2003, as of February 25, 2004, were reported at 1,025,183.
- DHS Public/Private Partnership-General Relief (PPP/GR) ambulatory care visits for July 2003 through November 2003, as of February 25, 2004, were reported at 219,715.
- The Department of Mental Health (DMH) ambulatory care visits for July 2003 through December 2003, as of March 9, 2004, were reported at 244,060 for DMH-operated sites and 465,944 for DMH-contracted sites; for a total of 710,004 visits.

Federally Qualified Health Centers (FQHC)

- In December 2003, Little Company of Mary's FQHC application was denied.
- DHS will apply for FQHC Look-Alike status for three Comprehensive Health Centers (CHCs). Once FQHC Look-Alike designation is achieved for these facilities, the plan is to include the remaining CHCs as well as all County Health Centers.

Outreach and Enrollment

- During the Second Quarter of FY 2003-04, 660 employees received training on the Out-of-County Patient Care Policy.
- During the Second Quarter of FY 2003-04, the State DHS approved a revised Statement of Work for the re-audit of the redetermination simplification pilot project.

Medi-Cal Enrollments

- Based on the March 1, 2004 MEDS report for the December 2003 month of eligibility, the County reported 1,478,429 Certified Eligibles, exceeding the FY 2003-04 goal of enrolling 1,099,800 Medi-Cal eligibles by 378,629.

Clinic Resource Management (CRM)

- During December 2003, the content team was in final review of the Laproscopic Cholecystectomy pathway.
- During December 2003, the content teams requested final approval of the Ankle Fracture and Pediatric Appendectomy without Rupture pathways.

Workforce Development Program (WDP)

- In October 2003, 38 employees enrolled in a WDP-sponsored, 24-month Registered Nursing Program at El Camino Community College.
- During the Second Quarter of FY 2003-04, nurses participated in a variety of courses such as: basic dysrhythmia, pediatric and adult physical assessment techniques and normal findings, and preceptorship.
- During the Second Quarter of FY 2003-04, 163 employees attended various preparatory classes to provide them with portable skills applicable to their present jobs and/or transferable to other positions. Two hundred fifty nine employees completed a two-day training on communications.

Patient Assessment Survey (PAS)

- During the Second Quarter of FY 2003-04, fact sheets on Interpreter Services and Adult Health Behavior and Provider Screening and Counseling were finalized and added to the Los Angeles County DHS website.

Included in this report are the following attachments:

Attachment IA reflects the total reported number of ambulatory care visits by month at DHS-Operated sites.

Attachment IA-2 reflects ambulatory care visits per month by payor source at each DHS-Operated site.

Attachment IB reflects the total reported number of ambulatory care visits by month at DHS Public/Private Partnerships-General Relief contracted sites.

Attachment IC reflects the total reported number of ambulatory care visits by month at Department of Mental Health sites.

Attachment IC-2 reflects ambulatory care visits per month by payor source at each Department of Mental Health site.

Attachment II is a list of providers for DHS-Operated, DHS PPP/GR, DMH-Operated and DMH-Contracted sites during the Second Quarter of FY 2003-04.

Attachment III is a summary of patient complaints reported at DHS facilities during the First and Second Quarters of FY 2003-04.

Attachment IV is a summary of referrals received by the DHS Referral Centers for the First and Second Quarters of FY 2003-04.

Attachment V provides information on the number of Los Angeles County certified Medi-Cal eligibles and the trends for meeting the 1,099,800 target of Medi-Cal eligibles by June 2004.

Attachment VI reflects the changes in certified Medi-Cal eligibles as reported by the Medi-Cal Eligibility Data System (MEDS) for the period of July 2003 through December 2003.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits	<p>The County must provide a minimum of 3 million outpatient visits annually during the Waiver Extension, State Fiscal Years (SFY) 2000-01 through 2004-05. Outpatient visits shall be provided through County Comprehensive Health Centers (CHCs), County Department of Health Services (DHS) Health Centers (HCs), public mental health clinics operated by the County Department of Mental Health (DMH), hospital-based clinics operated as outpatient departments of County hospitals, and private clinics that provide health services to the indigent (including General Relief [GR] recipients) under Public/Private Partnership (PPP) agreements with County DHS or County DMH.</p>	<p>Maintain a minimum of 2.3 million outpatient visits annually by County clinics throughout each of the years of the Waiver Extension, SFYs 2000-01 through 2004-05.</p> <p>Targeted outpatient visits by County-operated clinics for Fiscal Year (FY) 2000-01: 2.3 million</p>		<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2000-01:</p> <p>DHS-Operated Sites: 2,272,143*</p> <p>DMH-Operated Sites: 662,698**</p> <p>Total Visits Reported: 2,934,841</p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001.</p> <p>** Reported numbers based on County DMH Planning Division Report through June 2001, as of July 26, 2001. Does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.</p>	√

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by County-operated clinics for FY 2001-02: 2.3 million		<p>Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2001-02:</p> <p>DHS-Operated Sites: 2,357,193*</p> <p>DMH-Operated Sites: 598,559**</p> <p>Total Visits Reported: 2,955,752</p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of August 23, 2002.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	√
		Targeted outpatient visits by County-operated clinics for FY 2002-03: 2.3 million		<p>Ambulatory Care Visits for FY 2002-03 were reported as follows:</p> <p><u>County-Operated Sites:</u></p> <p>DHS-Operated Sites: 2,168,533*</p> <p>DMH-Operated Sites: 544,031**</p> <p>Total Visits Reported: 2,712,564</p> <p>* Reported numbers based on County DHS QuadraMed Affinity System and Manual Logs through June 2003, as of March 17, 2004.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.</p>	

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by County-operated clinics for FY 2003-04: 2.3 million		Ambulatory Care Visits for FY 2003-04 were reported as follows: <u>County-Operated Sites:</u> First Quarter: 531,997** DHS-Operated Sites: 132,225*** DMH-Operated Sites: Second Quarter: 493,186** DHS-Operated Sites: 111,835*** DMH-Operated Sites: Y-T-D Total: 1,269,243 ** Reported numbers based on County DHS Controller's Division-Workload Status Reports through December 2003, as of February 25, 2004. *** Reported numbers based on County DMH, Planning Division Report through December 2003, as of March 9, 2004.	
		Targeted outpatient visits by County-operated clinics for FY 2004-05: 2.3 million			

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		<p>At least 700,000 of the 3 million outpatient visits provided annually shall be provided through private providers under PPP agreements with County DHS or County DMH.</p> <p>Targeted outpatient visits by contracted sites for FY 2000-01: 700,000</p>		<p>Ambulatory Care Visit Target achieved for contracted sites for FY 2000-01:</p> <p>DHS-Contracted Sites: 720,894*** DMH-Contracted Sites: 1,407,798***** Total Visits Reported: 2,128,692</p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2001. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites.</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2001, as of July 26, 2001. Number does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.</p>	✓

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2001-02: 700,000		<p>Ambulatory Care Visit Target achieved for contracted sites for FY 2001-02:</p> <p>DHS-Contracted Sites: 713,069*** DMH-Contracted Sites: 1,231,657*** Total Visits Reported: 1,944,726</p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through June 2002, as of April 22, 2003. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites and has not been adjusted to reflect results of monitoring (7% estimated error rate).</p> <p>**** Reported numbers based on County DMH, Planning Division Report through June 2002, as of November 19, 2002.</p>	√
		Targeted outpatient visits by contracted sites for FY 2002-03: 700,000		<p>Ambulatory Care Visits for FY 2002-03 were reported as follows:</p> <p><u>DHS and DMH-Contracted Sites:</u></p> <p>DHS-Contracted Sites: 524,870* DMH-Contracted Sites: 1,089,219** Total Visits Reported: 1,614,080</p> <p>* Reported numbers based on County DHS, Office of Ambulatory Care Report through June 2003, as of March 10, 2004.</p> <p>** Reported numbers based on County DMH, Planning Division Report through June 2002, as of August 19, 2003.</p>	

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2003-04: 700,000	<p>On October 6, 2003, the Office of Ambulatory Care (OAC) received and evaluated responses to the disease management initiative memo from ten Strategic Partners and conducted negotiations with each of these Partners to finalize workplans and budget for this initiative.</p> <p>On October 17, 2003, OAC conducted an All Partners meeting which provided updates to the PPPs on the Price/Waterhouse Coopers' State Audit, FQHC, Contract Monitoring Efforts, and the Out-of-County Patient Care Policy.</p> <p>On November 18, 2003, OAC released the second phase Request for Proposals for the Strategic Partner disease management initiative. On November 26, 2003, OAC received and began evaluation of responses from Strategic Partners not included in the first phase.</p> <p>On December 16, 2003, the Los Angeles County Board of Supervisors approved various agreements and amendments to add Disease Management Services, funding for chronically ill patients, and additional language to the GAIN/GROW provision.</p> <p>During the second quarter of FY 2003-04, OAC continued to provide support to PPP/GR providers by answering questions about contract requirements, etc.</p> <p>During the second quarter of FY 2003-04, OAC continued to work with Price/Waterhouse Coopers' staff by answering questions and providing PPP Program documentation.</p>	<p>Ambulatory Care Visits for FY 2003-04 were reported as follows:</p> <p>DHS and DMH-Contracted Sites:</p> <p>First Quarter: DHS-Contracted Sites: 133,536*** DMH-Contracted Sites: 234,308****</p> <p>Second Quarter: DHS-Contracted Sites: 86,179*** DMH-Contracted Sites: 231,636****</p> <p>Y-T-D Total: 685,659</p> <p>*** Reported numbers based on County DHS Controller's Division-Workload Status Reports through November 2003, as of February 25, 2004.</p> <p>**** Reported numbers based on County DMH, Planning Division Report through December 2003, as of March 9, 2004.</p>	

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2004-05: 700,000			

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Federally Qualified Health Centers (FQHC)	The County must use its best effort to secure FQHC status for each County DHS Health Center, Comprehensive Health Center (CHC), hospital outpatient department, and for each County DHS PPP site contracting with County.	By January 1, 2001, the County must assess the potential eligibility for FQHC status of each County DHS Health Center, CHC, hospital outpatient department, and each County PPP site currently contracting with County, and must submit a work plan on how to proceed with the FQHC application process for those entities that are potentially eligible for FQHC status. The work plan must include specific timelines, milestones, and approaches to addressing major issues that may create a barrier to eligibility for FQHC status.		The FQHC assessment report and work plan were submitted to the State DHS by the January 1, 2001 due date.	√
		The work plan must provide that the application process be complete no later than December 1, 2002.	In December 2003, Little Company of Mary's FQHC application was denied. At this time, they are not planning on re-applying.	The County submitted a letter to the State DHS on November 26, 2002, notifying them that the FQHC applications would be submitted by April 30, 2003. The FQHC applications were submitted by April 30, 2003.	√
		The County must seek a federal decision on all applications for FQHC status by June 30, 2003 .			

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
FQHCs (Continued)		<p>By January 1, 2001, the County must begin preparing and by April 1, 2001, the County must begin submitting applications for FQHC status for those County DHS operated sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.</p>	<p>During the first quarter of FY 2003-04, DHS received notification that the Public Housing Primary Care grant application was not accepted. Los Angeles County plans to submit a Letter of Interest for DHS FQHC Look-Alike status in January 2004 and the FQHC Look-Alike application in March 2004.</p> <p>In December 2003, it was decided that DHS will apply for FQHC Look-Alike status for three Comprehensive Health Centers (CHC): Edward R. Roybal CHC, H. Claude Hudson CHC, and Hubert H. Humphrey CHC. Once FQHC Look-Alike designation is achieved for these facilities, the plan is to include the remaining CHCs as well as all County Health Centers.</p>	<p>The County completed a Public Housing Primary Care grant application through Section 330(i) of the Public Health Services Act and submitted it to the Health Resources and Services Administration on April 29, 2003. The County worked in collaboration with the City Housing Authority and the Community Development Commission to design an appropriate service delivery system. State DHS also received a copy of the application.</p>	✓
		<p>The County must direct its PPP contractors to begin submitting applications for FQHC status by April 1, 2001, for those County DHS PPP sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.</p>		<p>During the first quarter of FY 2001-02, the Centers for Medicare and Medicaid Services (CMS) granted FQHC Look-Alike status to Queens Care/Franciscan Clinics.</p> <p>On March 1, 2002, an FQHC Look-Alike application was completed and submitted for South Bay Family Healthcare Center.</p> <p>In April 2003, FQHC Look-Alike applications were completed and submitted for Little Company of Mary, Chinatown Service Center, Westside Family Health Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, Wilmington Community Clinic and Central City Community Health Center.</p> <p>On July 16, 2003, Westside Family Health Center received their FQHC Look-Alike designation.</p>	✓

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Cost-Based Reimbursement Clinics (CBRC)	Secure a State Plan Amendment to obtain cost-based reimbursement for County DHS and PPP ambulatory care sites.	By September 30, 2000, submit to the Centers for Medicare and Medicaid Services (CMS) a State Plan Amendment.		The State DHS finalized the State Plan Amendment and forwarded it to CMS by the September 30, 2000 due date.	√

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Simplified Reduced-Cost Programs	Simplify the financial screening program for determining whether individuals are eligible to receive services available at County DHS operated outpatient facilities at reduced or no charge (Outpatient Reduced-Cost Simplified Application [ORSA] Plan).	By December 1, 2000, the County will have finalized plans for a Simplified Financial Screening Program.		The Simplified Financial Screening Program Plan was approved by the Los Angeles County Board of Supervisors and submitted to the State DHS by the December 1, 2000 implementation target date. The State DHS forwarded the completed plan to CMS.	√
	The County must commence the hiring of twenty-two (22) new staff and conduct training to implement the ORSA Plan no later than 90 days after CMS' approval of the ORSA Plan.	Training needs were regularly assessed and ORSA training continued to be offered on an as needed basis. During the Second Quarter 2003-04, Revenue Management conducted a total of sixteen facility site visits to observe the financial screening process.	The County met and exceeded this goal. By March 2001, DHS Revenue Management and the facilities hired forty-five (45) new staff and conducted training to implement the ORSA Plan.	√	
	The County must implement the ORSA Plan at County DHS Health Centers, CHCs, and hospital outpatient departments 120 days after CMS' approval of the ORSA Plan.		The County met this goal. By March 1, 2001, the ORSA Plan was implemented.	√	

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment	Implement a comprehensive process to offer every child and adult who receives services through the Project Delivery System the opportunity to apply for Medi-Cal, Healthy Families, Kaiser Kids, or other health coverage for which they may be eligible.	By January 1, 2001, the County will have assessed potential workload for eligibility screening workers at each County DHS service site and each County PPP site. By July 1, 2001, station eligibility or other financial screening workers at those County DHS service sites and County PPP sites that meet the threshold of minimum workload for such workers.	Training needs are regularly assessed and training continues to be offered on an as needed basis. During the second quarter of FY 2003-04, 660 employees received training on the Out-of-County Patient Care Policy.	The workload assessment was completed by the January 1, 2001 due date.	✓
	Increase the number of individuals in Los Angeles County certified as eligible for Medi-Cal benefits.	Total Certified Eligible Target for FY 2000-01 is 950,000. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 950,000 for FY 2000-01. Based on the December 2001 MEDS report, the number of Certified Eligibles reported for the June 2001 month of eligibility was 1,108,367, exceeding the target by 158,367.	✓
		Total Certified Eligible Target for FY 2001-02 is 997,500. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 997,500 for FY 2001-02. Based on the December 1, 2002 MEDS report, the number of Certified Eligibles reported for the June 2002 month of eligibility was 1,388,558, exceeding the target for FY 2001-02 by 391,058.	✓
		Total Certified Eligible Target for FY 2002-03 is 1,047,400. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).		Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,047,400 for FY 2002-03. Based on the December 1, 2003 MEDS report, the number of Certified Eligibles reported for the June 2003 month of eligibility was 1,505,425, exceeding the target for FY 2002-03 by 458,025.	✓

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)		<p>Total Certified Eligible Target for FY 2003-04 is 1,099,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).</p>	<p>On July 1, 2003, the Board of Supervisors approved new agreements with:</p> <ul style="list-style-type: none"> a) The cities of Pasadena and Long Beach, and 11 community-based organizations for the provision of outreach, enrollment, and retention services; and b) Los Angeles Unified School District and Los Angeles County Office of Education for school-based health coverage support services. <p>The partnership has resulted in 11,419 applications completed for Healthy Kids (a new health coverage product), Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers (AIM), and Kaiser Cares for Kids programs, and 5,991 referrals to other health programs for services, (e.g., CHDP, PPP/ATP, and CCS) since July 1, 2003.</p> <p>Project contractors are inputting all client data into the DHS data system via the internet. The system enables DHS to analyze project-wide performance for evaluation purposes, expands data collection capabilities, and provides a more reliable method for contractor follow-up with clients.</p> <p>During the second quarter of FY 2003-04, contract monitoring commenced to ensure contractors' compliance with administrative and programmatic requirements, and to validate reported deliverables.</p>	<p>Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,099,800 for FY 2003-04. Based on the March 1, 2004 MEDS report, the number of Certified Eligibles reported for the December 2003 Month of Eligibility was 1,478,429, exceeding the target for FY 2003-04 by 378,629.</p>	<p align="center">√</p>
		<p>Total Certified Eligible Target for FY 2004-05 is 1,154,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).</p>			

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)	Implement through a pilot project a simplified process to redetermine eligibility to ongoing Medi-Cal benefits in an effort to encourage increased retention.	Through a pilot project to commence on July 1, 2001, the Los Angeles County Department of Public Social Services (DPSS) must implement a redesigned Medi-Cal Redetermination form (MC 210) designed to simplify the reapplication process.	<p>In December 2002, the County notified the State DHS of the County's intent to submit the results of the independent evaluation and audit of the pilot project by April 30, 2003.</p> <p>On April 29, 2003, the County submitted to the State DHS the redetermination simplification pilot project final audit report.</p> <p>In July 2003, the County received a request from the State DHS to conduct another audit of the redetermination simplification pilot project. In December 2003, the State approved a revised Statement of Work for the re-audit of the redetermination simplification pilot project. It is targeted that an independent auditor will be identified in January 2004.</p>	County DPSS met the July 1, 2001 target date to implement a pilot project for the new Redetermination Simplification Process for all applicable Medi-Cal approved participants.	√

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Clinical Resource Management (CRM)	During the Waiver Extension, the County must implement CRM practices, which will consist of inpatient clinical pathways and disease management programs.	<p>By July 1, 2001, the County must develop and submit to the State DHS for approval the methodology for determining baseline inpatient hospital services data for the inpatient clinical pathways component of the CRM initiative.</p> <p>By July 1, 2001, the County must begin implementation of inpatient clinical pathways.</p> <p>By July 1, 2002, the County must begin implementation of disease management programs.</p>	<p>The Disease Management Oversight Team (DMOST) continued to meet regarding the design of the overall Disease Management Program.</p> <p>During December 2003, the DHS Clinical Resource Management Director provided an overview of the Disease Management Program to the DHS Health Leadership Board.</p> <p>During December 2003, the Disease Management content teams for both Diabetes and Asthma held their first meeting.</p>	<p>On June 18, 2001, the methodology was submitted to the State DHS. The State approved the methodology on December 13, 2001.</p> <p>Implementation of the inpatient clinical pathways began by the July 1, 2001 due date.</p> <p>Implementation of the disease management programs was met by the July 1, 2002 due date.</p> <p>The Clinical Disease Management Pediatric Asthma Program is functioning at the L.A.C+USC Healthcare Network facility including over sixty (60) sites in all DHS clusters. This program was the first Disease Management program in the nation to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.</p>	<p>√</p> <p>√</p> <p>√</p>

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)		<p>By June 30, 2003, the County must have completed implementation of at least six (6) inpatient clinical pathways.</p>	<p>During the second quarter of FY 2003-04, the Ankle Fracture, Laproscopic Cholecystectomy, and Pediatric Appendectomy content teams continued to meet on the development of the pathways.</p> <p>During December 2003, the content team was in final review of the Laproscopic Cholecystectomy pathway.</p> <p>During December 2003, the content teams requested final approval of the Ankle Fracture and Pediatric Appendectomy without Rupture pathways.</p>	<p>The County completed implementation of at least six (6) inpatient clinical pathways by the June 30, 2003 deadline. The following inpatient clinical pathways have been implemented:</p> <p>Harbor-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p> <p>High Desert Hospital implemented the Appendectomy with and without Rupture, Congestive Heart Failure, and Community Acquired Pneumonia inpatient clinical pathways.</p> <p>LAC+USC Healthcare Network implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p> <p>Martin Luther King/Drew Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p> <p>Olive View-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal, and Cesarean Section inpatient clinical pathways.</p>	√

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)		<p>During FY 2003-04, it is intended that the County will achieve inpatient savings of \$3 million resulting from the implementation of CRM practices.</p>		<p>Rancho Los Amigos National Rehabilitation Center implemented the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.</p>	<p>✓</p>
		<p>During FY 2004-05, it is intended that the County will achieve inpatient savings of \$6 million resulting from the implementation of CRM practices.</p>			

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Itemized Data Collection/ Health Insurance Portability and Accountability Act of 1996 (IDC/HIPAA)	The County will implement a standardized County DHS, Department-Wide Charge Description Master (DWCDM), except with respect to pharmacy and central services and supplies provided on an inpatient basis.	By July 1, 2001, the County will have implemented a standardized DWCDM, excluding pharmacy and central services and supplies.		County DHS met its obligation to implement a standardized DWCDM, excluding pharmacy and central services and supplies. Effective July 1, 2001, all clusters began using standardized charge codes.	√
		By December 31, 2001, the County will implement the facility-based Outpatient IDC at County DHS facilities, including collection of International Classification Diseases and HCFA Common Procedure Coding System (HCPCS)/Current Procedural Terminology (CPT) codes.		County DHS met its obligation to implement the facility-based Outpatient IDC at County DHS hospitals, CHCs, and HCs, including the collection of International Classification Diseases and HCPCS/CPT coding, by the December 31, 2001 target implementation date.	√

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
IDC/HIPAA (Continued)	The County must update and convert its coding systems for claiming for Medi-Cal services to conform with all HIPAA requirements, concurrent with the State's compliance with HIPAA and consistent with the standards required of all other Medi-Cal providers.		<p>DHS continues to submit Medi-Cal inpatient claims using both HIPAA compliant TCS information and local revenue codes via its clearinghouse, Accordis. DHS is still submitting inpatient HIPAA compliant 837 test claims to the Medi-Cal Fiscal Intermediary (EDS). DHS is finalizing the necessary actions to become HIPAA compliant for inpatient claims consistent with the State's tentative target date of February 1, 2004. On October 31, 2003, the County submitted a proposal to the State for processing Medi-Cal outpatient 837 HIPAA compliant claims. The State is still reviewing the County's proposal. At this time, the State's fiscal intermediary, EDS, is continuing to accept and process all Medi-Cal claims containing local revenue codes. EDS has not announced the date when they will no longer accept claims with local revenue codes.</p> <p>Medi-Cal is generating both the non-HIPAA and HIPAA compliant remittance advices (RAs). In order for a provider to receive the HIPAA compliant RAs, they must submit new provider enrollment forms. DHS is in the process of preparing these forms for submission in order to obtain the HIPAA compliant RAs.</p>		

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Austerity Program	The County must institute an Austerity Program that will result in a total of \$91 million in savings, which is not based on service reductions.	Such savings must be attributed to this Project as follows: SFY 2000-01, \$21.2 million; SFY 2001-02, \$11.7 million; SFY 2002-03, \$15.4 million; SFY 2003-04, \$19.3 million; and SFY 2004-05, \$23.4 million.	The County DHS implemented an Austerity Program to reduce the costs of consultant fees, outside legal fees, memberships, information systems, and other supplies and purchased services for Fiscal Years 2000-01 through 2004-05.		
		The targeted savings for the Austerity Program for State Fiscal Year 2000-01: \$21.2 million.		Austerity Program savings exceeded the target for FY 2000-01. Total savings were \$47.7 million, exceeding the target of \$21.2 million by \$26.5 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2001-02: \$11.7 million.		Austerity Program savings exceeded the target for FY 2001-02. Total savings were \$48.2 million, exceeding the target of \$11.7 million by \$36.5 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2002-03: \$15.4 million.		Austerity Program savings exceeded the target for FY 2002-03. Total savings were \$78.0 million, exceeding the target of \$15.4 million by \$62.6 million.	√
		The targeted savings for the Austerity Program for State Fiscal Year 2003-04: \$19.3 million.	Based on a report through December 2003, County DHS projects a cumulative savings of \$86.6 million from FY 2000-01 through FY 2003-04, exceeding the target of \$19.3 million by \$67.3 million.		
		The targeted savings for the Austerity Program for State Fiscal Year 2004-05: \$23.4 million.			

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Workforce Development Program (WDP)	The County must develop and implement a plan for worker retraining.	By December 31, 2000, the County will submit to State DHS a work plan to address worker training and restructuring activities in the County's health care system.	<p>In December 2003, 15 employees successfully completed a 9-week Anatomy class at Mt. San Antonio Community College. Anatomy is one of the required science courses needed to enter a RN program. The class started in October 2003.</p> <p>In October 2003, 38 employees who met their prerequisites enrolled in a WPD-sponsored, 24-month Registered Nursing Program at El Camino Community College.</p> <p>In November 2003, 5 employees attended a Nursing Math review course. This math refresher course is targeted towards employees in the process of completing their prerequisites or being considered for admission into a nursing training program.</p> <p>In November 2003, 11 nurses who provide care to children completed a course on pediatric physical assessment techniques and normal findings.</p> <p>In November 2003, 25 nurses who provide care to adult patients completed a course on adult physical assessment techniques and normal findings.</p> <p>In November 2003, 12 employees completed a Keyboarding/Basic Computer Skills class at King/Drew Medical Center.</p> <p>In November 2003, 46 nurses were provided with ongoing training pertaining to Inpatient Clinical Pathways, a part of Clinical Resource Management. The trainings were conducted for staff at Olive View and LAC+USC Medical Centers.</p>	The Workplan was submitted to the State DHS by the December 31, 2000 due date. The revised Workplan was approved by the County's Board of Supervisors on September 25, 2001 and submitted to the State DHS on September 27, 2001.	√

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)			<p>In December 2003, 28 nurses attended a two-day preceptorship training session. The program is designed to educate nurses about the role of and expectations of the preceptor, communication and conflict management, being a role model, precepting styles, teaching methods, and facilitation.</p> <p>In December 2003, 3 nurses with minimal or no operating room experience completed a 16-week didactic course. The course is intended to provide them with instruction on how to handle basic surgical techniques to those more advanced so that they can properly function in an operating room.</p> <p>In December 2003, 6 employees who were laid off in June 2003 continued attending a Medical Records Coder Training Program. The 20-week contracted training program is being provided by Code-Link, Inc. The course will prepare students to take the Certified Coding Specialist exam.</p> <p>In December 2003, 4 nurses from LAC+USC Medical Center completed a 4-month Hemodialysis training program at Glendale Community College.</p> <p>During the Second Quarter of FY 2003-04, 10 Licensed Vocational Nurses (LVNs) continued their LVN-to-RN training program at East Los Angeles Community College. The 14 month training started in June 2003.</p> <p>During the second quarter of FY 2003-04, 339 employees attended Assessment Workshops to determine who needs to be enrolled in the WDP's Math and English refresher classes or in longer-term adult education courses.</p> <p>During the second quarter of FY 2003-04, 41 nurses who care for monitored patients completed a 3-day Basic Dysrhythmia course that included the anatomy and physiology of the cardiac system, electrocardiography and recognition of dysrhythmias.</p>		✓

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)			<p>During the second quarter of FY 2003-04, 259 employees attended a two-day training on influencing through communications.</p> <p>During the second quarter of FY 2003-04, 40 employees, 15 from LAC+USC and 25 from OV/UCLA Medical Centers, completed an interactive basic Spanish class that was intended to provide participants with real language tools and techniques for practical application in the work area.</p>		√
		<p>Commencing December 1, 2001, the County must provide State DHS with annual reports concerning the Workforce Development Program, which include timetables, benchmarks goals, and planned activities based on updated information from its labor market analysis (as updated) regarding the training needs within the County DHS, as well as how the program may be adjusted to meet the changing needs.</p>			
		<p>The County will provide the State DHS with an Annual Report for FY 2000-01.</p>		<p>The County met its obligation to submit an annual report concerning the WDP for the period of July 1, 2000 through June 30, 2001 to the State DHS by the December 1, 2001 due date.</p>	√

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)		The County will provide the State DHS with an Annual Report for FY 2001-02.		On December 18, 2002, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2001 through June 30, 2002.	√
		The County will provide the State DHS with an Annual Report for FY 2002-03.		On December 19, 2003, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2002 through June 30, 2003.	√
		The County will provide the State DHS with an Annual Report for FY 2003-04.			
		The County will provide the State DHS with an Annual Report for FY 2004-05.			
		During the Waiver Extension, the County must make at least \$13.3 million available to fund workforce training needs as identified in the final work plan.		The County matching contribution of \$13.3 million for the WDP is restricted to providing training for dislocated workers. However, due to the small number of layoffs at DHS, the WDP has only enrolled and is training seven dislocated workers. Discussions will need to be conducted at the appropriate County, State, and Federal levels to resolve the issue of local or County matching funds.	As of June 2002, the County's Board of Supervisors (Board) approved the County's Budget for FY 2001-02 which included an allocation of \$2,529,000 in Workforce Investment Act (WIA) Dislocated Worker funds from the County's Department of Community and Senior Services FY 2001-02 budget to implement the First Year Workplan of the WDP.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced Evaluation - Patient Assessment Survey (PAS)	County must conduct two statistically valid sample surveys of all individuals receiving care under the provisions of the project.	Results of the first survey must be provided to CMS within one quarter after all elements of the survey are completed, but not later than June 30, 2002.		On December 4, 2001, County DHS submitted a revised timeline to the State DHS reflecting projected delays in submission of progress reports. State DHS and CMS acknowledged the revised timeline for submission of the PAS Initial Progress Report by August 30, 2002, and the PAS Final Report by March 30, 2003.	√
		The County DHS must submit the Patient Assessment Survey Initial Progress Report to the State DHS by August 30, 2002.		The Patient Assessment Survey Initial Progress Report was submitted to the State DHS on August 21, 2002. The report summarized survey progress to date and included detailed information on the survey methodology, number of participating sites, number of patients surveyed, and response rates.	√
		The County DHS must submit the Final Patient Assessment Survey Report to the State DHS by March 30, 2003.	Additional fact sheets were finalized and added to the Los Angeles County DHS website: <ul style="list-style-type: none"> • Interpreter Services • Adult Health Behavior and Provider Screening and Counseling 	The Final Patient Assessment Survey Report was submitted to the State DHS on June 2, 2003. The report and fact sheets are available on the County of Los Angeles Department of Health Services Office of Planning website at http://www.ladhs.org/planning The following fact sheets were finalized and posted on the Los Angeles County DHS website: <ul style="list-style-type: none"> • Describing the Population • Access to Health Care • Patient Satisfaction • Quality and Processes of Care for Common Medical Conditions • Prevention Health Services 	√
		The results of the second survey must be provided to CMS by June 30, 2004 .			

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments	<p>The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$300 million (\$60 million allocated and retained for each State Fiscal Year [SFY]) of amounts received from the County's share of the November 1998 Master Settlement Agreement between California and the tobacco industry ("Tobacco Settlement Funds").</p>	<p>The County must appropriate and retain for use by County DHS for the demonstration related services \$300 million in Tobacco Settlement funds as follows:</p> <p>SFY 2000-01: \$60 million SFY 2001-02: \$60 million SFY 2002-03: \$60 million SFY 2003-04: \$60 million SFY 2004-05: \$60 million</p> <p>During SFY 2000-01, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.</p>	<p>At its September 12, 2000 meeting, the Board of Supervisors (BOS) approved an appropriation adjustment transferring \$60 million in Tobacco Settlement funds to DHS for Fiscal Year (FY) 2000-01.</p> <p>On October 23, 2001, the BOS approved the year-end FY 2000-01 Budget Adjustment (BA) transferring surplus funds to the Hospital Enterprise Fund designation for DHS' use.</p>	<p>At its June 25, 2001 meeting, the BOS adopted the 2001-02 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2001-02.</p> <p>At its September 19, 2002 meeting, the BOS approved the FY 2001-02 year-end BA transferring surplus funds to the Hospital Enterprise Fund designation for DHS' use.</p>	<p>✓</p>
		<p>During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.</p>		<p>At its April 16, 2002 meeting, the BOS approved the FY 2002-03 Proposed County Budget. The Proposed Budget appropriates \$60 million in Tobacco Settlement funds for DHS during FY 2002-03.</p>	<p>✓</p>

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

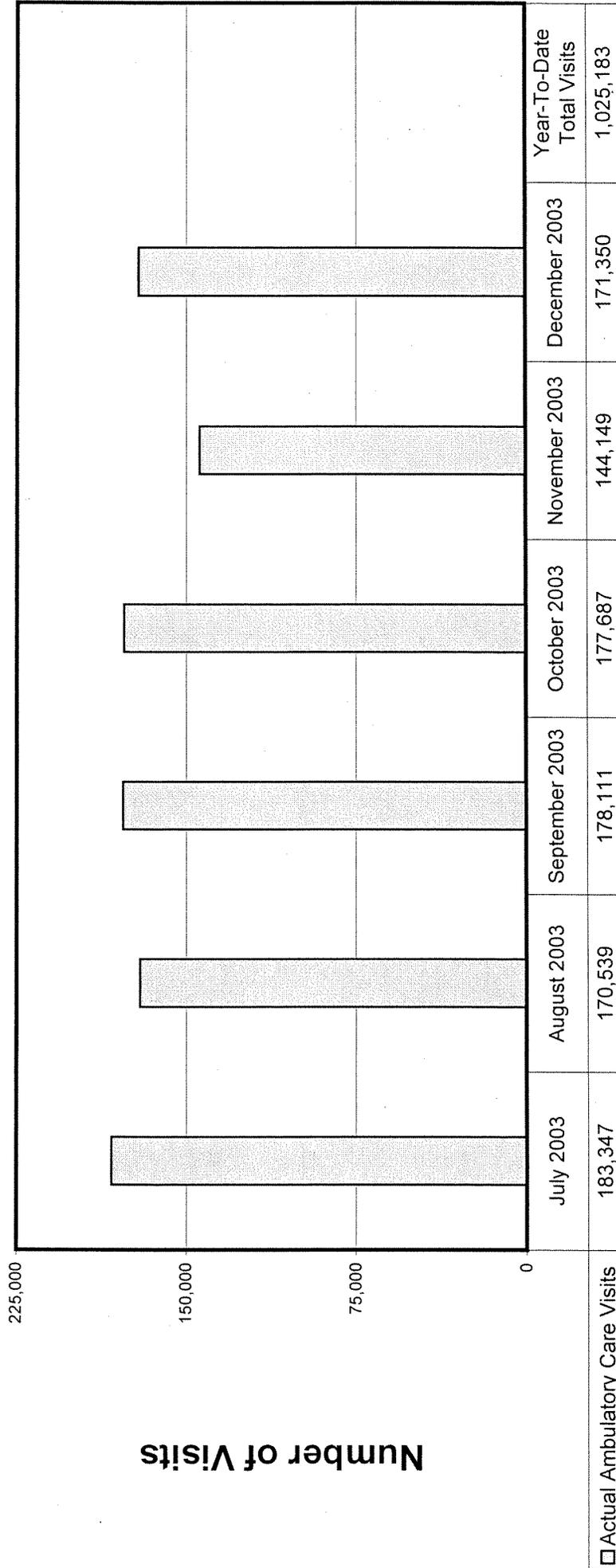
PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)		During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.		At its June 23, 2003 meeting, the BOS adopted the 2003-04 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2003-04. At its September 16, 2003 meeting, the BOS approved the FY 2003-04 Supplemental Budget Resolution.	
		During SFY 2004-05, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.			
	The County must appropriate and retain for use by County DHS for the demonstration related services an additional total of \$100 million of General Fund contributions.	The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$100 million of General Fund contributions as follows: SFY 2001-02: \$10 million SFY 2002-03: \$20 million SFY 2003-04: \$30 million SFY 2004-05: \$40 million			
		During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$10 million in General Fund contributions.		At its June 25, 2001 meeting, the BOS adopted the FY 2001-02 Proposed County Budget. The Proposed Budget appropriated \$10 million in General Fund contributions for DHS' use during FY 2001-02. At its September 19, 2002 meeting, the BOS approved the FY 2001-02 year-end BA transferring surplus funds to the Hospital Enterprise Fund designation for DHS' use.	✓

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 Second Quarter Progress Report
(October 1, 2003 through December 31, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments (Continued)		During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$20 million in General Fund contributions.		At its April 16, 2002, the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriates \$20 million in General Fund contributions for DHS' use during FY 2002-03.	√
		During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$30 million in General Fund contributions.		At its June 23, 2003 meeting, the BOS adopted the 2003-04 Proposed County Budget. The Proposed Budget appropriated \$30 million in General Fund contributions for DHS' use during FY 2003-04. At its September 16, 2003 meeting, the BOS approved the FY 2003-04 Supplemental Budget Resolution.	
		During SFY 2004-05, the County must appropriate and retain for use by County DHS for the demonstration related services \$40 million in General Fund contributions.			

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**County of Los Angeles ♦ Department of Health Services
DHS-Operated Sites Ambulatory Care Visits by Month
Fiscal Year 2003-04 First and Second Quarters**



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through December 2003, as of February 25, 2004.

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
 FISCAL YEAR 2003-04 SECOND QUARTER

AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
<u>HOSPITAL OUTPATIENT **</u>						
LAC+USC Medical Center	October '03	15,693	1,793	23,316	4,035	44,837
	November '03	12,621	1,485	19,673	3,341	37,120
	December '03	13,218	1,602	22,031	3,204	40,055
Harbor-UCLA Medical Center	October '03	7,936	2,164	13,227	721	24,048
	November '03	6,490	1,718	10,116	764	19,088
	December '03	7,780	2,059	12,356	686	22,881
MLK Jr./Drew Medical Center	October '03	5,387	553	6,906	967	13,813
	November '03	4,103	432	5,615	648	10,798
	December '03	4,846	524	6,942	786	13,098
Rancho Los Amigos NRC	October '03	2,896	864	432	130	4,322
	November '03	2,444	827	339	150	3,760
	December '03	2,748	779	411	164	4,102
Olive View Medical Center	October '03	5,639	967	8,698	806	16,110
	November '03	4,564	782	7,043	652	13,041
	December '03	5,117	903	8,428	602	15,050
High Desert MAACC	October '03	2,104	222	2,326	886	5,538
	November '03	1,492	175	2,018	702	4,387
	December '03	1,806	206	2,272	877	5,161

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES
 FISCAL YEAR 2003-04 SECOND QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
<u>NORTHEAST HEALTHCARE NETWORK</u>						
Royal CHC	October '03	1,554	480	6,729	726	9,489
	November '03	1,125	358	4,923	577	6,983
	December '03	1,535	452	5,813	668	8,468
Hudson CHC	October '03	2,860	325	9,717	1,557	14,459
	November '03	2,168	255	7,570	1,189	11,182
	December '03	2,719	307	9,265	1,284	13,575
El Monte CHC	October '03	1,130	262	5,888	971	8,251
	November '03	1,032	177	4,549	863	6,621
	December '03	1,465	258	5,801	889	8,413
Pico Rivera HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Alhambra HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
La Puente HC	October '03	220	6	514	176	916
	November '03	125	4	411	141	681
	December '03	198	15	584	126	923
Azusa HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Hollywood/Wilshire HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Bell Gardens HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Northeast HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES
 FISCAL YEAR 2003-04 SECOND QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
COASTAL AREA						
Long Beach CHC	October '03	762	294	4,815	204	6,075
	November '03	581	230	3,974	178	4,963
	December '03	718	275	4,867	219	6,079
Bellflower HC	October '03	104	24	715	129	972
	November '03	92	21	559	118	790
	December '03	114	26	727	135	1,002
Norwalk HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Wilmington HC	October '03	468	99	1,663	123	2,353
	November '03	403	90	1,236	92	1,821
	December '03	455	108	1,488	119	2,170
SOUTHWEST						
Humphrey CHC	October '03	460	1,612	6,920	2,812	11,804
	November '03	328	1,347	5,516	1,967	9,158
	December '03	549	2,078	8,502	3,256	14,385
Dollarhide HC	October '03	75	10	403	348	836
	November '03	38	7	266	215	526
	December '03	98	18	617	661	1,394
Florence/Firestone HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Imperial Heights HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Lawndale HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
San Antonio HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES
 FISCAL YEAR 2003-04 SECOND QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
SAN FERNANDO VALLEY AREA						
Mid Valley CHC	October '03	1,425	224	3,400	965	6,014
	November '03	1,505	226	3,348	935	6,014
	December '03	1,638	232	3,223	921	6,014
Burbank HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Glendale HC	October '03	143	36	660	101	940
	November '03	156	55	631	98	940
	December '03	113	40	674	113	940
Kennedy School-Based	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
North Hollywood HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Pacoima HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
San Fernando HC	October '03	821	114	1,063	351	2,349
	November '03	810	115	1,079	345	2,349
	December '03	819	111	1,067	352	2,349
Sepulveda HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Tujunga HC	October '03	-	-	-	-	-
	November '03	-	-	-	-	-
	December '03	-	-	-	-	-
Vaughn Street School-Based	October '03	9	-	-	85	94
	November '03	3	-	-	91	94
	December '03	7	-	-	87	94

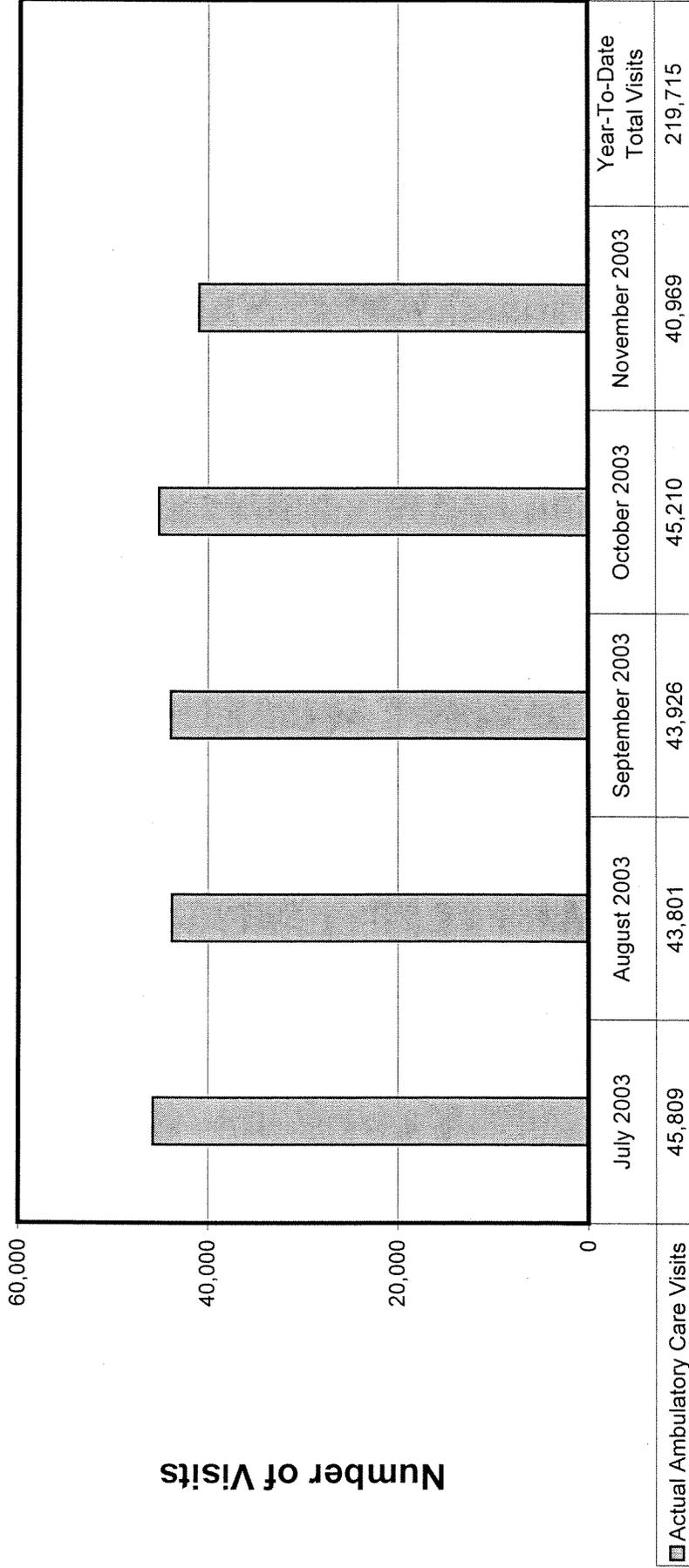
COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES
 FISCAL YEAR 2003-04 SECOND QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
ANTELOPE VALLEY AREA						
Antelope Valley HC	October '03	75	-	19	1,148	1,242
	November '03	76	-	27	859	962
	December '03	895	-	277	61	1,233
Lake Los Angeles	October '03	71	4	34	41	150
	November '03	43	2	53	38	136
	December '03	88	1	77	15	181
Littlerock	October '03	82	-	33	52	167
	November '03	53	-	29	33	115
	December '03	164	-	-	-	164
South Antelope Valley HC - Primary Care	October '03	597	8	547	622	1,774
	November '03	402	8	635	275	1,320
	December '03	1,522	32	175	12	1,741
South Antelope Valley HC - Urgent Care	October '03	381	5	351	397	1,134
	November '03	396	8	625	271	1,300
	December '03	1,641	35	189	13	1,878

* Visits by payor categories are estimates.

** Excludes ER and Psychiatric ER.

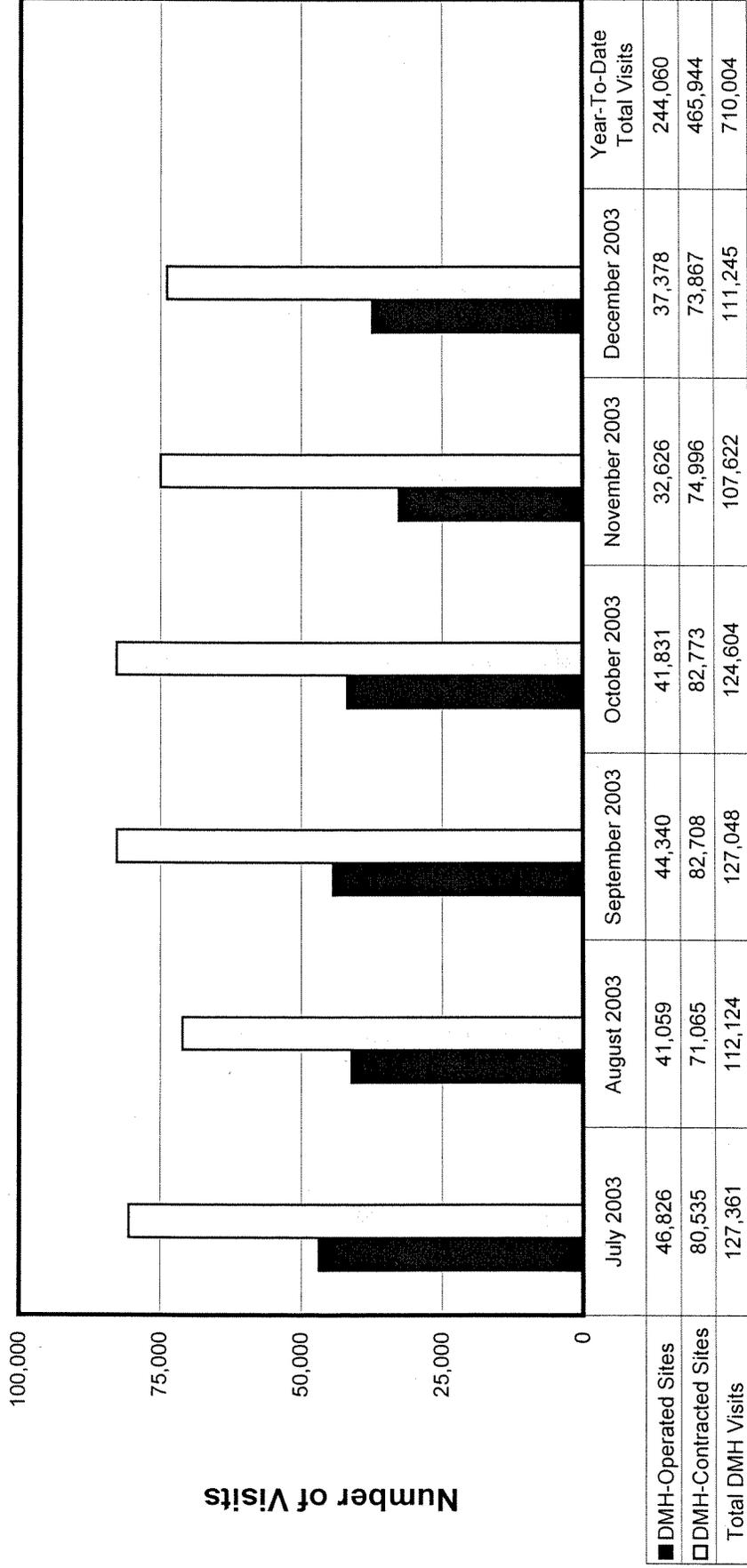
**County of Los Angeles ♦ Department of Health Services
 PPP/GR Sites Ambulatory Care Visits by Month
 Fiscal Year 2003- 04 First and Second Quarters**



Month

Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through November 2003, as of February 25, 2004.

Los Angeles County ♦ Department of Mental Health (DMH)
 DMH Ambulatory Care Visits by Month
 Fiscal Year 2003-04 First and Second Quarters



Month

Data Source: LAC-DMH Planning Division, as of March 9, 2004.
 Description: This chart reflects the number of DMH ambulatory care visits reported during Fiscal Year 2003-04 First and Second Quarters (July 2003 through December 2003).

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	July 2003				August 2003				September 2003						
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
DMH 1904	ANTELOPE VALLEY MHS	249	716	13	183	1,161	251	646	21	144	1,062	234	674	12	126	1,046
DMH 1905	SANTA CLARITA VALLEY MH CENTER	161	599	9	426	1,195	181	569	6	368	1,124	192	512	2	401	1,107
DMH 1906	EDMUND D. EDELMAN WESTSIDE MHC	799	1,208	58	210	2,275	772	1,148	46	167	2,133	781	1,180	51	192	2,204
DMH 1908	WEST CENTRAL FAMILY MHS	754	1,358	11	178	2,301	623	962	8	212	1,805	585	995	10	184	1,774
DMH 1909	HOLLYWOOD MENTAL HEALTH CENTER	874	1,833	107	382	3,196	922	1,682	73	353	3,030	1,001	1,699	65	369	3,134
DMH 1914	NORTHEAST MENTAL HEALTH CENTER	212	829	4	374	1,419	183	851	1	355	1,390	176	923	7	369	1,475
DMH 1917	ARCADIA MHS	867	917	31	340	2,155	747	849	37	710	1,943	801	866	47	286	2,000
DMH 1926	LONG BEACH CHILD & ADOL CLINIC	90	763	0	82	935	83	660	0	70	813	73	639	0	72	784
DMH 1927	LONG BEACH MHS ADULT CLINIC	924	2,118	41	547	3,630	439	981	10	286	1,716	791	1,575	25	340	2,731
DMH 1928	SAN PEDRO MENTAL HEALTH SRVCS	277	931	50	342	1,600	234	881	38	375	1,528	249	881	28	305	1,463
DMH 1930	RIO HONDO COMMUNITY MHC	653	963	82	330	2,028	561	847	73	295	1,776	585	859	64	316	1,824
DMH 1935	SOUTH BAY MHS	486	901	32	422	1,841	394	744	20	372	1,530	568	925	20	430	1,943
DMH 1938	COMPTON MENTAL HEALTH CENTER	348	351	17	220	936	266	305	19	146	736	508	635	26	198	1,367
DMH 1939	SECTOR II AB3632 PROGRAM	164	145	0	8	317	139	102	0	18	259	166	169	0	12	347
DMH 6840	SAN FERNANDO MHS	486	1,159	4	511	2,160	454	1,101	6	494	2,055	413	1,040	7	483	1,943
DMH 6841	WEST VALLEY MENTAL HEALTH CTR	507	1,045	25	364	1,941	505	927	20	346	1,798	535	961	22	387	1,905
DMH 6849	LA CENTRAL CONTINUING CARE SRV	85	110	1	3	199	70	67	0	2	139	91	98	1	1	191
DMH 6857	ROYBAL FAMILY MHS	182	575	0	193	950	138	459	0	211	808	142	352	0	188	682
DMH 6859	DMH AT HARBOR-UCLA MEDICAL CTR	974	1,838	87	503	3,402	903	1,672	90	541	3,206	983	1,668	86	461	3,198
DMH 6864	AUGUSTUS F. HAWKINS COMP MHC	1,636	2,073	31	231	3,971	1,591	1,894	41	188	3,714	1,731	2,015	44	188	3,978
DMH 7057	DOWNTOWN MENTAL HEALTH CENTER	756	657	15	442	1,870	696	570	13	515	1,794	622	522	19	671	1,834
DMH 7064	COASTAL ASIAN PACIFIC MHS	77	569	4	125	775	59	506	0	104	1,495	70	552	0	133	755
DMH 7171	COUNTY-WIDE CHILDRENS CASE MNGM CONTINUING CARE - METRO UNIT	48	13	1	6	68	27	16	0	4	47	26	17	0	2	45
DMH 7191	EDMUND D EDELMAN W MHC CH & FM	196	292	0	25	513	165	255	0	16	436	220	247	0	32	499
DMH 7207	LONG BEACH ASIAN PAC MH PROG	124	1,467	9	685	2,285	135	1,418	5	654	2,212	139	1,468	7	652	2,266
DMH 7213	INTENSIVE CASE MGMT PROGRAM	5	47	0	0	52	7	75	0	0	82	8	51	0	0	59
DMH 7216	SMART	79	76	2	16	173	66	66	2	12	146	94	96	3	8	201
DMH 7217	M.E.T.	27	33	0	5	65	42	32	2	4	80	28	26	0	6	60
DMH 7241	LAC-DMH OLDER ADULT SERVICES	49	69	25	41	184	58	67	20	59	204	83	84	7	85	259
DMH 7267	LATINO MENTAL HEALTH CENTER	0	0	0	0	0	4	5	0	1	10	0	0	0	0	0
DMH 7340	VALY COORDINATED CHILDREN SRVCS	72	191	0	7	270	72	171	0	12	255	106	182	0	14	302
DMH 7468	SAN ANTONIO MENTAL HEALTH CTR	134	675	0	414	1,223	106	582	0	354	1,042	119	702	0	502	1,323
DMH-Operated Sites		12,873	25,573	659	7,721	46,826	11,425	21,969	551	7,114	41,059	12,730	23,548	553	7,509	44,340

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

ATTACHMENT IC-2

Provider No.	Legal Entity/Provider Name	July 2003				August 2003				September 2003					
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other
NGA 7111	1736 HOUSE	1	17	0	59	77	0	12	0	60	72	0	0	0	11
NGA 7348	1736 FAM CRIS CTR-UNIVSTY VLAG	0	16	0	0	16	0	19	0	0	19	0	10	0	10
NGA 7229	1736 FAMILY CRISIS CENTER	37	526	13	36	612	22	507	19	35	583	38	521	22	33
NGA 7184	ALCOTT CENTER FOR MH SERVICES	67	112	0	5	184	41	65	0	1	107	67	102	0	9
NGA 7368	ALMANSOR EDUCATION CENTER	83	1,015	0	0	1,098	50	752	0	0	802	50	1,000	0	1,050
NGA 7266	ALMANSOR CLINICAL SERVICES	56	527	0	0	583	38	383	0	8	429	57	440	0	28
NGA 7019	ALMANSOR EDUCATION CENTER	101	585	4	233	923	115	638	3	206	962	110	662	4	211
NGA 7221	ASPEN HEALTH SERVICES	84	675	0	0	759	82	776	0	1	859	71	808	0	0
NGA 7268	ASSOC. LEAGUE OF MEX-AMER(ALMA)	24	520	0	0	544	23	537	0	4	564	25	606	0	6
NGA 7281	ASSOC. LEAGUE OF MEXICAN AMERICAN	23	58	0	0	81	21	43	0	0	64	17	44	0	0
NGA 7282	HAMBURGER HOMES(PANORAMA CITY)	0	39	0	0	39	0	39	0	0	39	0	45	0	45
NGA 7494	HAMBURGER HOMES(VAN NUYS)	22	137	0	0	159	24	78	0	2	104	51	108	0	2
NGA 7218	AVIVA CENTER	54	302	9	1	366	36	189	4	0	229	72	366	5	2
NGA 7300	BARBOUR & FLOYD, PARTNERS	32	446	0	2	480	19	376	0	3	398	39	428	0	3
NGA 7301	BARBOUR AND FLOYD ASSOCIATES	2	89	0	0	91	1	129	0	0	130	1	139	0	0
NGA 7302	CHILDREN BUREAU OF S. CALIF	32	296	0	0	328	24	348	0	0	372	19	362	0	0
NGA 7350	CHILD BUREAU OF S CAL-SG VALY	31	410	0	0	441	25	406	0	0	431	22	387	0	0
NGA 7473	CHILD BUREAU OF S CAL-LANCASTR	0	3	0	0	3	0	10	0	0	10	1	18	0	0
NGA 7275	CHILD BUREAU OF S CAL-LANCA DT	136	675	0	22	833	126	576	0	44	746	135	615	0	40
NGA 7328	CHILDRENS BUREAU OF SOUTHERN CALIFORNIA	11	694	0	21	726	21	496	0	25	542	26	668	0	42
NGA 7230	CHILDRENS INSTITUTE INTL	0	601	5	15	621	0	490	4	8	502	0	593	4	11
NGA 1977	CHILDRENS INSTITUTE INTERNETIONAL	181	691	0	68	940	125	565	0	62	752	174	691	0	70
NGA 7246	CLONTARF MANOR ARTESIA	35	325	0	7	367	36	308	0	7	351	41	335	0	9
NGA 7471	CLONTARF MANOR, INC.	26	196	0	0	222	33	175	0	6	214	36	210	0	7
NGA 7102	COMMUNITY FAMILY GUIDANCE	132	381	0	7	520	137	343	0	5	485	153	301	0	4
NGA 7050	COMMUNITY FAMILY GUIDANCE CTR	17	75	0	28	120	24	89	0	42	155	35	78	0	41
NGA 7371	DUBNOFF CENTER	33	162	0	0	195	27	112	0	0	139	24	90	0	0
NGA 7173	DUBNOFF CENTER FOR CHILD DEVELOPMENT	311	982	36	188	1,517	281	878	33	178	1,370	356	916	31	191
NGA 7253	EL CENTRO DE AMISTAD	220	1,260	13	330	1,823	208	1,125	10	299	1,642	219	1,309	14	336
NGA 7254	EL CENTRO DE AMISTAD-SAN FERNANDO	104	556	3	191	854	111	526	7	194	838	118	660	5	184
NGA 7255	ENKI ELAMHS - COMMERCE	57	71	0	1	129	50	85	0	1	136	69	98	0	1
NGA 7258	ENKI ELAMHS - BELL GARDENS	140	1,031	0	133	1,304	136	967	0	125	1,228	160	1,086	0	139
NGA 7360	ENKI ELAMHS - PICO UNION	151	662	0	144	957	129	527	0	124	780	117	569	0	109
NGA 7452	ENKI YOUTH & FAM SVCS-COVINA	11	242	0	0	253	6	229	0	0	235	10	254	0	0
NGA 7472	ENKI YOUTH&FAM SRVS-PICO RIVERA	0	83	0	4	87	0	79	0	2	81	0	100	0	0
NGA	ENKI Y&F SRVS -BOYLE HEIGHTS														
NGA	ENKI HEALTH AND RESEARCH SYSTEMS, INC.														

ATTACHMENT IC-2

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	July 2003					August 2003					September 2003				
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
7308	ENRICHMENT THROUGH EMPLOYMENT	23	51	2	5	81	27	40	8	6	81	21	36	3	6	66
7248	ENRICHMENT THROUGH EMPLOYMENT	35	201	0	0	236	33	221	0	0	254	42	263	1	0	306
7294	EXODUS RECOVERY INC.	14	5	0	0	19	10	1	0	0	11	11	6	1	0	18
7385	EXODUS RECOVERY INC.	198	143	1	0	342	223	119	1	0	343	153	88	0	7	248
7330	EXODUS RECOVERY INC.	23	360	0	0	383	17	286	0	0	303	30	408	0	0	438
7331	FOOTHILL FAMILY SRV - PASADENA	5	119	0	0	124	12	134	0	0	146	22	169	0	0	191
7407	FOOTHILL FAMILY SRV - W COVINA	0	114	0	0	114	0	107	0	0	107	1	121	0	0	122
7463	FOOTHILL FAMILY SRV - HUDSON	19	424	0	0	443	35	346	0	0	381	29	348	0	0	377
7463	FOOTHILL FAMILY SRV - EL MONTE	19	424	0	0	443	35	346	0	0	381	29	348	0	0	377
7249	FOOTHILL FAMILY SERVICE	22	75	0	0	97	30	59	0	0	89	27	84	0	0	111
7263	THE GUIDANCE CENTER-SAN PEDRO	6	37	0	0	43	7	49	0	0	56	18	76	0	0	94
7279	THE GUIDANCE CENTER	10	165	0	8	183	26	100	0	10	136	26	168	0	10	204
7280	GREATER LB CH GUID-SOC COMPTON	22	191	0	0	213	25	144	0	0	169	54	298	0	0	352
7433	GREATER LB CH GUID-SOC L BEACH	194	1,641	0	278	2,113	179	1,386	0	242	1,807	209	1,646	0	269	2,124
7433	THE GUIDANCE CENTER	194	1,641	0	278	2,113	179	1,386	0	242	1,807	209	1,646	0	269	2,124
7456	THE GUIDANCE CENTER MST	5	12	0	0	17	0	25	0	0	25	0	27	0	0	27
7464	GRTR LB CHILD GUID CTR-AVALON	11	55	0	0	66	10	35	0	0	45	15	42	0	0	57
7006	GREATER LONG BEACH CHILD GUIDANCE CENTER	212	1,117	0	266	1,595	213	883	0	276	1,372	256	1,155	0	252	1,663
7278	HATHAWAY CHILDRENS SERVICES	88	291	0	44	423	78	302	0	29	409	96	273	0	28	397
7336	HATHAWAY FAMILY RESOURCE CTR	54	257	0	1	312	48	300	0	0	348	86	355	0	0	441
7336	HATHAWAY CH & FAM (LV 12 GH)	54	257	0	1	312	48	300	0	0	348	86	355	0	0	441
7245	HATHAWAY CHILDRENS SERVICES	20	126	0	3	149	15	89	0	4	108	20	49	0	4	73
7504	HOMES FOR LIFE FOUNDATION	0	44	0	0	44	0	37	0	0	37	0	47	0	0	47
7506	HOMES FOR LIFE FOUNDATION	2	28	0	0	30	1	18	0	0	19	8	35	0	0	43
7506	HOMES FOR LIFE	2	28	0	0	30	1	18	0	0	19	8	35	0	0	43
1972	HOME FOR LIFE FOUNDATION	48	598	0	87	733	34	565	0	79	678	39	615	0	76	730
7339	INTERCOMMUNITY CHILD GUID CLNC	25	409	0	5	439	12	369	0	7	388	12	433	0	5	450
7339	INTERCOMMUNITY CHILD GUID CTR	25	409	0	5	439	12	369	0	7	388	12	433	0	5	450
7103	INTERCOMMUNITY CHILD GUIDANCE CENTER	2	20	0	5	27	0	6	0	8	14	2	55	0	9	66
7103	KOREAN YOUTH & COMM CTR, INC.	2	20	0	5	27	0	6	0	8	14	2	55	0	9	66
6870	KOREAN YOUTH CENTER	335	1,126	0	216	1,677	223	871	0	183	1,277	265	989	0	177	1,431
7265	LOS ANGELES CHILD GUID CLINIC	3	5	0	0	8	0	0	0	0	0	0	0	0	0	0
7276	LA CHILD GUID-FAMILIES N TOUCH	250	370	0	152	772	279	342	0	154	775	237	285	0	161	683
7388	LA CHILD GUIDANCE CRENSHAW	0	1	0	0	1	0	0	0	0	0	0	3	0	3	
7388	LOS ANGELES CHILD GUIDANCE	0	1	0	0	1	0	0	0	0	0	0	3	0	3	
7211	LOS ANGELES CHILD GUIDANCE	28	147	0	108	283	39	213	0	121	373	266	1,317	0	430	2,013
7211	LAUSD 97TH STREET SCHOOL MHC	28	147	0	108	283	39	213	0	121	373	266	1,317	0	430	2,013
7204	LOS ANGELES UNIFIED SCHOOL DISTRICT	28	210	1	0	239	41	257	0	0	298	67	272	2	1	342
7212	MH ASSOC IN LA CO (ANTELOPE)	602	1,432	60	47	2,141	557	1,216	36	37	1,846	570	1,360	35	54	2,019
7422	MHA VILLAGE INTEGRATED SERVICE	3	36	0	0	39	1	30	0	0	31	17	50	0	0	67
7422	MHA-TRANSITIONAL YOUTH PROGRAM	3	36	0	0	39	1	30	0	0	31	17	50	0	0	67
6863	MENTAL HEALTH ASSOCIATION IN LOS ANGELES	371	1,485	0	13	1,869	392	1,350	0	16	1,758	431	1,380	0	41	1,852
7455	PENNY LANE	103	1,395	0	73	1,571	97	1,173	0	63	1,333	73	1,296	0	98	1,467
7511	PENNY LANE	0	0	0	0	0	0	3	0	0	3	0	2	0	0	2
7178	NATIONAL FOUNDATION	10	15	0	185	210	7	5	0	241	253	11	4	2	157	174
7178	OCEAN PARK -DAY BREAK SHELTER	10	15	0	185	210	7	5	0	241	253	11	4	2	157	174
7178	OCEAN PARK COMMUNITY CENTER	10	15	0	185	210	7	5	0	241	253	11	4	2	157	174

ATTACHMENT IC-2

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	July 2003					August 2003					September 2003				
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA 1974	PACIFIC CLINICS	82	746	0	19	847	87	573	0	18	678	105	864	0	24	993
NGA 1979	PACIFIC CLIN - E FOOTHILL GUID	105	640	24	21	790	99	578	19	17	713	96	605	18	16	735
NGA 7101	ASIAN PACIFIC FAMILY CENTER	134	1,345	2	209	1,690	133	1,136	0	200	1,469	179	1,232	1	228	1,640
NGA 7194	PACIFIC CLINICS-EL CAMINO MHC	222	1,435	73	507	2,237	174	1,156	59	479	1,868	187	1,184	62	525	1,958
NGA 7197	PACIFIC CLINICS INC.-FAIR OAKS	209	880	35	36	1,160	195	888	39	36	1,158	311	960	39	50	1,360
NGA 7198	PACIFIC CLINICS INC.-IRWINDALE	9	53	3	2	67	0	0	0	0	0	0	0	0	0	
NGA 7224	PACIFIC CLINIC ACT WEST COVINA	115	667	32	0	814	97	605	37	0	739	83	604	37	0	724
NGA 7227	PACIFIC CLINICS EAST-YOUTH DT	97	331	0	0	428	89	264	0	15	368	237	383	0	10	630
NGA 7251	PACIFIC CLINICS	108	132	2	0	242	88	135	5	0	228	87	114	1	0	202
NGA 7284	PACIFIC CLINIC ACT / EL MONTE	34	528	11	0	573	32	412	8	0	452	25	451	21	0	497
NGA 7353	PACIFIC CLINICS- AB34	66	190	4	2	262	85	252	7	1	343	87	289	5	1	382
NGA 7380	SIERRA FAMILY CENTER	146	593	0	302	1,041	155	544	0	209	908	153	650	0	234	1,037
NGA 7401	PACIFIC CLINICS/CHAP	38	219	2	3	262	39	202	2	4	247	59	232	1	0	292
NGA 7418	PACIFIC CLINICS - 70 N HUDSON	33	356	0	0	389	28	185	0	1	214	30	214	0	0	244
NGA 7424	PACIFIC CLINICS-CONCEPT 7 INTN	0	212	0	0	212	0	272	0	0	272	0	338	0	0	338
NGA 7425	PACIFIC CLINICS-HOMES OF HOPE	15	370	0	0	385	11	299	0	0	310	18	407	0	0	425
NGA 7439	FAMILY OUTREACH SERVICES	2	430	0	0	432	0	383	0	0	383	4	377	0	0	381
NGA 7441	PACIFIC CLINICS SYSTEM OF CARE	2	31	0	0	33	2	39	0	0	41	4	78	0	0	82
NGA 7447	PACIFIC CLINICS	0	0	0	159	159	0	0	0	156	156	0	0	0	141	141
NGA 7462	PACIFIC CLINICS - D VEAL PRGM	65	150	0	3	218	51	111	0	4	166	49	93	0	4	146
NGA 7495	PACIFIC CLINICS/LATINA PROGRAM	2	17	0	0	19	1	22	0	0	23	0	16	0	0	16
NGA 7502	PACIFIC CLINICS	0	29	0	0	29	0	41	0	0	41	0	58	0	0	58
NGA 7505	PACIFIC CLIN-ETTIE LEE YTH&FAM	3	38	0	0	41	4	65	0	0	69	4	155	0	0	159
NGA 7155	PACIFIC CLINICS	31	188	0	8	227	15	106	0	7	128	27	111	0	6	144
NGA 7296	PASADENA CHILDRENS TRAINING	65	237	0	0	302	30	191	0	0	221	92	313	0	0	405
NGA 7397	PASADENA CHILDRENS TRAINING	1	27	0	17	45	0	24	0	10	34	0	21	0	17	38
NGA 7450	THE SYCAMORES-FAM RESOURCE CTR	71	686	0	10	767	43	532	0	6	581	84	676	0	7	767
NGA 7370	PASADENA CHILDRENS TRAINING SOCIETY	34	76	0	134	244	33	92	0	108	233	24	48	0	2	74
NGA 1975	PROTOTYPES-ICAN	268	576	0	154	998	192	356	0	126	674	223	462	0	166	851
NGA 7225	CHILD & FAMILY GUIDANCE CENTER	178	1,032	0	21	1,231	137	962	0	19	1,118	170	1,099	0	28	1,297
NGA 7247	VALLEY CHILD GUIDANCE CLINIC	120	1,412	0	45	1,577	74	855	0	29	958	80	956	0	58	1,094
NGA 7390	FAMILY STRESS CENTER	75	288	0	6	369	78	247	0	4	329	104	287	0	7	398
NGA 7460	CHILD & FAMILY GUIDANCE CENTER	104	200	0	34	338	75	169	0	20	264	109	224	0	20	353
NGA 7491	CHILD & FAMILY GUIDANCE CENTER	70	671	0	9	750	72	570	0	9	651	76	716	0	9	801
NGA 6853	VALLEY CHILD GUIDANCE CLINIC	24	177	0	0	201	66	226	0	0	292	57	180	0	0	237
NGA 7049	SFV CMHC, INC (ERIKSON CTR)	9	107	0	0	116	8	107	0	0	115	13	94	0	0	107
NGA 7100	SFVCMHC - DAY TREATMENT	201	594	22	115	932	168	522	19	84	793	214	584	24	96	918
NGA 7115	SFV CMHC CENTER/FAMILY LIVING	2	30	0	0	32	3	25	0	0	28	2	36	0	0	38
NGA 7174	THE HARBOR	53	156	0	1	210	49	136	0	1	186	48	145	0	2	195
NGA 7177	SFV CMHC - CORNERSTONE	30	492	1	58	581	24	430	3	62	519	25	456	2	51	534
NGA 7235	SFV CMHC MACDONALD CAREY E VLY	6	70	0	2	78	5	37	0	0	42	6	32	0	0	38
NGA 7304	SFVCMHC,INC-VICTORY CLUB HOUSE	0	0	0	0	0	0	0	0	0	0	6	118	2	5	131
NGA 7320	SFV CMHC-VICTORY	35	18	0	0	53	34	29	0	1	64	16	21	0	1	38
NGA 7320	SFV CMHC SIDEKICKS	16	93	0	0	109	19	87	0	0	106	20	115	0	0	135
NGA 7321	SFV CMHC-TRANSITIONAL YOUTH	26	134	0	1	161	16	123	0	0	139	40	152	0	0	192
NGA 7321	SFV CMHC-INDEPENDENT LVNG PGM	26	134	0	1	161	16	123	0	0	139	40	152	0	0	192

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	July 2003				August 2003				September 2003						
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA 7322	SFV CMHC-HOMEBOUND	37	115	6	2	160	35	123	10	2	170	33	124	4	3	164
NGA 7338	SFV CMHC, INC. TRANSNLTN YOUTH	4	46	0	0	50	0	0	0	0	0	4	43	0	0	47
NGA 7354	CENTRAL VALLEY Y&F CENTER	24	179	0	2	205	27	220	0	3	250	22	330	0	1	353
NGA 7355	YOUTH CONTACT PROGRAM-SCH BASE	0	55	0	4	59	0	52	0	5	57	2	63	0	3	68
NGA 7358	SAN FERNANDO VALLEY CMHC-AB34	120	192	3	0	315	138	168	1	0	307	155	171	3	0	329
NGA 7369	SFV CMHC-FAMILY LINKS	25	69	0	177	271	35	125	0	147	307	35	124	0	163	322
NGA 7416	SFVCMHC-TRANSITIONS-DT/OP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA 7445	SFVCMHC, INC - SOC	2	20	0	5	27	0	18	0	2	20	4	24	0	5	33
NGA 7451	SFVCMHC/WRAPAROUND	0	36	0	0	36	4	26	0	0	30	4	22	0	0	26
NGA 7485	SFVCMHC-NRTH VAL YTH & FAM CTR	5	100	0	0	105	10	124	0	0	134	15	186	0	4	205
NGA 7372	SAN FERNANDO VALLEY COMMUNITY MHC, INC.	0	29	0	10	39	20	65	0	15	100	23	85	0	16	124
NGA 7413	CHILD AND FAMILY CENTER	93	145	0	159	397	70	116	0	136	322	95	156	0	134	385
NGA 7479	CHILD & FAMILY CENTER-NEWHALL	220	439	0	29	688	222	490	0	40	752	330	656	0	64	1,050
NGA 7479	CHILD & FAM CTR- SANTA CLARITA	220	439	0	29	688	222	490	0	40	752	330	656	0	64	1,050
NGA 7201	SANTA CLARITA CHILD & FAMILY DEVELOP CTR	17	52	25	5	99	12	55	23	6	96	20	56	28	9	113
NGA 7201	CENTER FOR HEALTHY AGING	17	52	25	5	99	12	55	23	6	96	20	56	28	9	113
NGA 7264	SENIOR HEALTH & PEER COUNSELING CENTER	4	273	0	0	277	12	267	0	0	279	9	256	0	0	265
NGA 7264	SHIELDS FOR FAMILIES	4	273	0	0	277	12	267	0	0	279	9	256	0	0	265
NGA 7365	SHIELDS FOR FAMILIES	53	607	0	440	1,100	57	398	0	474	929	80	409	0	398	887
NGA 7465	SHIELDS FOR FAMILIES MST	6	6	0	0	12	1	8	0	0	9	1	6	0	0	7
NGA 7465	SHIELDS FOR FAMILIES	6	6	0	0	12	1	8	0	0	9	1	6	0	0	7
NGA 7131	SOCIAL MODEL RECOVERY SYSTEMS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA 7293	SOCIAL MODEL RECOVERY SYST,INC	34	54	0	27	115	12	37	0	10	59	33	43	0	21	97
NGA 7293	SOCIAL MODEL RECOVERY SYSTEMS	34	54	0	27	115	12	37	0	10	59	33	43	0	21	97
NGA 1969	SOUTH BAY CHILDRENS HLTH CTR	24	227	0	7	258	24	176	0	3	203	26	196	0	3	225
NGA 7220	SOUTH BAY CHILDRENS HLTH CTR	7	6	0	0	13	3	7	0	0	10	2	12	0	0	14
NGA 7242	SOUTH BAY CHILDRENS HEALTH CENTER	311	140	2	206	659	219	117	1	191	528	217	115	7	192	531
NGA 7303	SOUTH CENTRAL HLTH & REHAB PRO	75	42	7	5	129	67	43	3	0	113	62	42	2	1	107
NGA 7303	SCHARP SIDEKICKS	75	42	7	5	129	67	43	3	0	113	62	42	2	1	107
NGA 7396	WILSHIRE CHILD SRVS DBA FENTRY	0	0	0	0	0	0	0	0	21	21	0	0	0	21	21
NGA 7409	SOUTH CENTRAL HLTH & REHAB PRG	272	126	5	6	409	301	120	19	9	449	267	117	9	9	402
NGA 7124	SOUTH CENTRAL HEALTH AND REHAB PROGRAM	272	126	5	6	409	301	120	19	9	449	267	117	9	9	402
NGA 7124	SPECIAL SERVICES FOR GROUPS	20	102	15	2	139	35	149	10	4	198	27	107	19	5	158
NGA 7186	ASIAN PACIFIC COUNS & TRT CTR	651	1,050	20	447	2,168	643	1,005	29	465	2,142	577	900	17	426	1,920
NGA 7187	SSG INDOCHINESE COUNSELING CTR	352	634	2	88	1,076	318	562	1	80	961	361	581	2	77	1,021
NGA 7329	SSG/OTTP	75	1,014	0	0	1,089	68	920	0	3	991	45	978	0	0	1,023
NGA 7362	ASIAN PACIFIC - SFV	147	256	0	113	516	119	216	2	94	431	92	158	0	56	306
NGA 7400	SSG/HOMELESS OUTREACH PROGRAM	25	25	0	0	50	23	20	0	0	43	20	11	0	31	31
NGA 7510	SSG/INTEG CARE SYS YTH PROJECT	0	0	0	0	0	0	0	0	0	0	1	2	0	0	3
NGA 7517	ASIAN PACIFIC COUNS & TRT CTR	0	0	0	0	0	7	38	0	0	45	9	39	0	0	48
NGA 6773	SPECIAL SERVICE FOR GROUPS	110	281	0	11	402	84	260	0	7	351	103	240	0	15	358
NGA 6792	ST JOHNS CHILD & FAM DEVEL CTR	7	109	8	0	124	9	116	7	0	132	7	110	6	0	123
NGA 7169	ST JOHNS CH & FAM DEVEL CTR-DD	23	133	6	0	162	22	137	4	2	165	18	141	5	1	165
NGA 7114	ST JOHNS HOSPITAL CHILD STUDY CENTER	10	40	1	0	51	9	33	2	0	44	11	36	8	0	55
NGA 7114	ST JOSEPH CENTER	10	40	1	0	51	9	33	2	0	44	11	36	8	0	55
NGA 7114	ST JOSEPH CENTER	10	40	1	0	51	9	33	2	0	44	11	36	8	0	55

ATTACHMENT IC-2

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	July 2003				August 2003				September 2003						
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA 7257	STAR VIEW ADOLDES CENTER, INC.	2	118	0	0	120	1	41	0	0	42	1	59	0	0	60
NGA 7335	STAR VIEW ADOLDESCENT CTR, INC.	35	225	0	0	260	34	196	0	3	233	19	237	0	1	257
NGA 7367	STAR VIEW COMMUNITY SERVICES	56	1,298	0	5	1,359	40	1,167	0	2	1,209	47	1,439	0	2	1,488
NGA 7503	STAR VIEW COMMUNITY SERVICES	11	197	0	2	210	11	180	0	4	195	18	261	0	4	283
NGA 7099	STAR VIEW ADOLDESCENT CENTER, INC.	93	375	24	3	495	109	332	20	4	465	104	306	13	6	429
NGA 7526	STEP UP ON SECOND STREET, INC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA 7185	STEP-UP ON SECOND STREET	76	58	0	92	226	51	41	0	84	176	103	70	0	89	262
NGA 7481	STIRLING BEHAVIORAL HLTH INST	56	481	0	0	537	42	424	0	0	466	61	594	0	9	664
NGA 7231	STIRLING ACADEMY, INC.	15	389	0	0	404	7	140	0	0	147	14	308	0	0	322
NGA 7332	HILLSIDES FAMILY CENTER	14	1,625	0	0	1,639	1	1,442	0	0	1,443	0	1,741	0	0	1,741
NGA 7095	HILLSIDES HOME FOR CHILDREN	368	512	0	230	1,110	247	403	0	164	814	486	633	0	270	1,389
NGA 7394	THE HELP GROUP CHILD & FAM CTR	40	544	0	0	584	37	591	0	0	628	40	678	0	0	718
NGA 7489	THE HELP GROUP-WEST	60	17	0	6	83	39	8	0	1	48	124	74	0	24	222
NGA 7490	THE HELP GROUP-SUMMIT VIEW	138	242	0	51	431	88	196	0	42	326	219	395	0	85	699
NGA 7500	THE HELP GROUP - PACIFIC RIDGE	17	1	0	0	18	17	2	0	1	20	38	1	0	5	44
NGA 7501	THE HELP GROUP-SUMMIT VW WEST	65	5	0	25	95	45	3	0	13	61	140	7	0	29	176
NGA 7497	THE HELP GROUP-VILLAGE GLEN W	163	761	17	119	1,060	127	594	2	120	843	159	732	17	116	1,024
NGA 7191	THE HELP GROUP CHILD AND FAMILY CENTER	75	551	0	5	631	31	245	0	2	278	46	380	0	3	429
NGA 7434	VERDUGO MENTAL HEALTH CENTER	2	20	0	21	43	3	66	0	38	107	2	66	0	41	109
NGA 7435	GLEN ROBERTS CHILD STUDY CTR	48	285	0	48	381	49	238	0	90	377	85	379	0	86	550
NGA 7496	VERDUGO MHC - IMCES	37	116	0	0	153	20	98	0	0	118	34	183	0	0	217
NGA 7497	VERDUGO MHC-SCHOOL BASED	10	143	0	0	153	0	10	0	0	10	3	41	0	0	44
NGA 7196	VERDUGO MHC-MAGNOLIA PARK	426	1,262	0	25	1,713	443	1,239	0	36	1,718	324	1,028	0	22	1,374
NGA 7429	VERDUGO MHC - IMCES	2	5	0	0	7	2	11	0	0	13	1	14	0	0	15
NGA 7060	VERDUGO MHC - IMCES	3	28	0	0	31	0	38	0	0	38	0	35	0	0	35
NGA 7305	VISTA DEL MAR CH & FAM SERVICE	166	481	6	6	653	150	523	5	0	678	149	588	2	3	742
NGA 7306	FAM SRV OF STA MNCA-VIS DELMAR	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VISTA DEL MAR CHILD AND FAMILY SERVICES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	BRIDGES WORK ORIENT/REHAB COMP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	WORK ORIENTATION AND REHAB (WORC)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	SERVICES WITHOUT WALLS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	SERVICES WITHOUT WALLS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DMH-Contracted Sites		12,622	60,162	505	7,246	80,535	11,351	52,385	462	6,867	71,065	13,508	61,312	484	7,404	82,708
DMH-Operated & Contracted Sites		25,495	85,735	1,164	14,967	127,361	22,776	74,354	1,013	13,981	112,124	26,238	84,860	1,037	14,913	127,048

Source of the Basic Data: LAC-DMH Planning Files, July through December 2003
Prepared by the LAC-DMH Planning Division/NDT: 03/09/04

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	October 2003				November 2003				December 2003						
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
DMH 1904	ANTELOPE VALLEY MHS	189	661	244	146	1,240	162	461	174	115	912	240	538	189	130	1,097
DMH 1905	SANTA CLARITA VALLEY MH CENTER	241	418	178	318	1,155	154	246	111	283	794	218	296	119	285	918
DMH 1906	EDMUND D. EDELMAN WESTSIDE MHC	766	881	353	50	2,050	552	635	240	50	1,477	779	838	363	57	2,037
DMH 1908	WEST CENTRAL FAMILY MHS	533	832	244	60	1,669	269	463	155	44	931	471	775	273	53	1,572
DMH 1909	HOLLYWOOD MENTAL HEALTH CENTER	1,080	1,291	680	117	3,168	838	987	496	105	2,426	986	1,246	640	105	2,977
DMH 1914	NORTHEAST MENTAL HEALTH CENTER	237	557	190	123	1,107	174	597	201	127	1,099	200	655	275	149	1,279
DMH 1917	ARCADIA MHS	915	709	277	66	1,967	776	534	235	43	1,588	996	699	303	67	2,065
DMH 1926	LONG BEACH CHILD & ADOL CLINIC	66	679	0	49	794	34	567	0	30	631	56	648	0	49	753
DMH 1927	LONG BEACH MHS ADULT CLINIC	728	1,164	554	173	2,619	559	835	394	194	1,982	736	1,087	476	242	2,541
DMH 1928	SAN PEDRO MENTAL HEALTH SRVCS	346	607	379	180	1,512	331	569	319	151	1,370	322	579	345	204	1,450
DMH 1930	RIO HONDO COMMUNITY MHC	672	818	250	130	1,870	580	597	230	127	1,534	537	564	172	214	1,487
DMH 1935	SOUTH BAY MHS	520	624	228	131	1,503	527	660	234	159	1,580	614	707	245	203	1,769
DMH 1938	COMPTON MENTAL HEALTH CENTER	323	384	101	74	882	111	128	37	27	303	5	10	3	9	27
DMH 1939	SECTOR II AB3632 PROGRAM	160	132	2	0	294	112	152	1	0	265	143	114	0	0	257
DMH 6840	SAN FERNANDO MHS	408	800	367	303	1,878	378	637	327	282	1,624	455	712	333	301	1,801
DMH 6841	WEST VALLEY MENTAL HEALTH CTR	344	474	252	18	1,088	390	437	237	4	1,068	228	256	146	22	652
DMH 6849	LA CENTRAL CONTINUING CARE SRV	90	94	12	0	196	77	84	16	0	177	62	65	16	0	143
DMH 6857	ROYBAL FAMILY MHS	151	381	0	133	665	99	228	0	83	410	113	232	0	63	408
DMH 6859	DMH AT HARBOR-UCLA MEDICAL CTR	1,085	1,579	466	313	3,443	899	1,322	361	205	2,787	988	1,335	410	273	3,006
DMH 6864	AUGUSTUS F. HAWKINS COMP MHC	1,230	1,752	275	90	3,347	1,122	1,281	212	69	2,684	1,290	1,477	231	94	3,092
DMH 7057	DOWNTOWN MENTAL HEALTH CENTER	568	541	127	591	1,827	426	395	84	555	1,460	449	298	73	332	1,152
DMH 7064	COASTAL ASIAN PACIFIC MHS	86	458	99	136	779	63	306	96	35	500	115	390	116	63	684
DMH 7171	COUNTY WIDE CHILDRENS CASE MNGM	631	1,059	3	0	1,693	460	811	1	0	1,272	518	850	1	0	1,369
DMH 7175	CONTINUING CARE - METRO UNIT	12	23	4	0	39	15	10	9	0	34	8	1	13	0	22
DMH 7191	EDMUND D EDELMAN W MHC CH & FM	195	308	0	0	503	151	228	0	2	381	157	233	0	0	390
DMH 7207	LONG BEACH ASIAN PAC MH PROG	169	1,249	105	487	2,010	119	1,005	86	365	1,575	185	1,517	128	504	2,334
DMH 7213	INTENSIVE CASE MGMT PROGRAM	3	58	15	0	76	2	49	9	0	60	2	55	12	0	69
DMH 7216	SMART	125	128	21	0	274	104	91	22	0	217	94	78	17	0	189
DMH 7217	M.E.T.	33	29	8	0	70	30	16	7	0	53	35	20	3	0	58
DMH 7241	LAC-DMH OLDER ADULT SERVICES	144	12	88	21	265	96	5	78	32	211	177	8	69	27	281
DMH 7267	LATINO MENTAL HEALTH CENTER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DMH 7340	VALY COORDINATED CHILDREN SRVCS	99	226	0	0	325	87	211	0	0	298	99	202	0	0	301
DMH 7468	SAN ANTONIO MENTAL HEALTH CTR	107	913	0	503	1,523	75	504	0	344	923	83	715	0	400	1,198
DMH-Operated Sites		12,256	19,841	5,522	4,212	41,831	9,772	15,051	4,372	3,431	32,626	11,361	17,200	4,971	3,846	37,378

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	October 2003				November 2003				December 2003						
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA 7111	1736 HOUSE	0	3	0	2	5	0	4	0	27	31	0	8	0	37	45
NGA 7348	1736 FAM CRIS CTR-UNIVSTV VLAG	0	6	0	0	6	0	42	0	0	42	0	43	0	0	43
NGA 7229	1736 FAMILY CRISIS CENTER	34	322	259	0	615	27	268	242	0	537	28	226	233	0	487
NGA 7184	ALCOTT CENTER FOR MH SERVICES	76	159	0	0	235	59	113	0	0	172	52	73	0	0	125
NGA 7368	ALMANSOR EDUCATION CENTER	34	1,288	0	0	1,322	25	1,028	0	0	1,053	30	1,286	0	0	1,316
NGA 7266	ALMANSOR CLINICAL SERVICES	17	282	0	7	306	7	127	0	0	134	6	120	0	0	126
NGA 7019	ALMANSOR EDUCATION CENTER	84	651	111	210	1,056	66	509	96	140	811	63	450	84	164	761
NGA 7221	ALMANSOR HEALTH SERVICES	88	920	5	0	1,013	118	740	1	0	859	147	699	2	0	848
NGA 7268	ASSOC LEAGUE OF MEX-AMER(ALMA)	1	707	4	0	712	0	547	4	0	551	0	466	2	0	468
NGA 7281	AVIVA CENTER	0	86	0	0	86	0	37	0	0	37	0	53	0	0	53
NGA 7282	HAMBURGER HOMES(PANORAMA CITY)	0	62	0	0	62	0	37	0	0	37	0	23	0	0	23
NGA 7494	HAMBURGER HOMES(VAN NUYS)	38	81	0	0	119	12	43	0	0	55	8	72	0	0	80
NGA 7218	AVIVA CENTER	40	308	56	0	404	44	288	53	0	385	52	317	66	0	435
NGA 7300	BARBOUR & FLOYD, PARTNERS	12	495	0	0	507	9	383	0	0	392	13	437	0	0	450
NGA 7301	BARBOUR AND FLOYD ASSOCIATES	4	194	0	0	198	1	136	0	0	137	5	92	0	0	97
NGA 7302	CHILDREN BUREAU OF S. CALIF	12	365	0	0	377	15	309	0	0	324	23	309	0	0	332
NGA 7350	CHILD BUREAU OF S CAL-PALMDALE	8	451	0	0	459	5	342	0	0	347	5	406	0	0	411
NGA 7473	CHILD BUREAU OF S CAL-SG VALY	0	22	0	0	22	0	41	0	0	41	1	60	0	0	61
NGA 7275	CHILD BUREAU OF S CAL-LANCASTR	140	710	0	29	879	123	571	0	22	716	112	586	0	34	732
NGA 7328	CHILD BUREAU OF S CAL-LANCA DT	29	746	0	46	821	20	593	0	26	639	29	578	0	28	635
NGA 7230	CHILDRENS BUREAU OF SOUTHERN CALIFORNIA	0	383	283	0	666	0	280	217	0	497	0	341	238	0	579
NGA 1977	CHILDRENS INSTITUTE INTL	173	873	0	72	1,118	133	718	0	64	915	135	681	0	59	875
NGA 7246	CHILDRENS INSTITUTE INTERNATIONAL	45	442	6	0	493	53	319	3	0	375	54	330	3	0	387
NGA 7471	CLONTARF MANOR ARTESIA	31	241	0	12	284	37	194	0	14	245	39	199	0	21	259
NGA 7102	CLONTARF MANOR, INC.	158	389	0	0	547	106	337	1	0	444	102	304	0	0	406
NGA 7050	COMMUNITY FAMILY GUID CTR	19	122	0	19	160	15	135	0	25	175	15	123	6	21	165
NGA 7371	FAMILY & YOUTH STARS PROGRAM	8	184	0	0	192	14	154	0	0	168	24	167	0	0	191
NGA 7173	COMMUNITY FAMILY GUIDANCE	0	0	0	0	0	360	707	379	120	1,566	351	675	395	144	1,565
NGA 7253	DUBNOFF CENTER	0	0	0	0	0	165	888	356	157	1,566	186	952	416	192	1,746
NGA 7254	EL CENTRO DE AMISTAD	0	0	0	0	0	91	418	167	57	733	105	459	166	111	841
NGA 7255	EL CENTRO AMISTAD-SAN FERNANDO	0	0	0	0	0	82	85	27	0	194	82	104	26	0	212
NGA 7258	EL CENTRO DE AMISTAD, INC.	0	0	0	0	0	90	1,164	0	84	1,338	86	1,215	0	91	1,392
NGA 7360	ENKI ELAMHS - LA PUENTE	0	0	0	0	0	62	643	1	38	744	60	690	0	38	788
NGA 7452	ENKI ELAMHS - COMMERCE	0	0	0	0	0	6	300	0	0	306	5	289	0	0	294
NGA 7472	ENKI ELAMHS - BELL GARDENS	0	0	0	0	0	0	100	0	0	100	5	152	0	0	157
NGA	ENKI ELAMHS - PICO UNION	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA	ENKI ELAMHS - PICO RIVERA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA	ENKI YOUTH & FAM SVCS-COVINA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA	ENKI-MARGARITA MENDEZ YTH & FA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA	ENKI Y&FAM SRVS-PICO RIVERA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA	ENKI Y&F SRVS - BOYLE HEIGHTS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA	ENKI HEALTH AND RESEARCH SYSTEMS, INC.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

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7308	ENRICHMENT THROUGH EMPLOYMENT	17	22	19	0	58	10	7	9	0	26	29	16	27	0	72
7248	ENRICHMENT THROUGH EMPLOYMENT	32	226	91	0	349	36	174	66	0	276	27	167	59	0	253
7294	EXODUS RECOVERY INC.	3	17	5	0	25	11	5	4	0	20	5	9	1	0	15
7385	EXODUS RECOVERY INC.	167	77	23	0	267	139	57	28	0	224	145	56	29	0	230
7330	EXODUS RECOVERY INC.	17	635	0	0	652	26	502	0	0	528	25	481	0	0	506
7331	FOOTHILL FAMILY SRV - PASADENA	10	208	0	0	218	12	172	0	0	184	11	152	0	0	163
7407	FOOTHILL FAMILY SRV - W COVINA	0	213	0	0	213	0	182	0	0	182	0	193	0	0	193
7463	FOOTHILL FAMILY SRV - HUDSON	15	518	0	0	533	29	614	0	0	643	20	608	0	0	628
7249	FOOTHILL FAMILY SRV - EL MONTE	20	79	0	0	99	9	37	0	0	46	8	56	0	0	64
7263	THE GUIDANCE CENTER-SAN PEDRO	0	95	0	0	95	0	51	0	0	51	0	49	0	0	49
7279	THE GUIDANCE CENTER	42	210	0	0	252	1	3	0	0	4	21	111	0	0	132
7280	GREATER LB CH GUID-SOC COMPTON	9	181	0	0	190	14	121	0	0	135	20	156	0	0	176
7433	GREATER LB CH GUID-SOC L BEACH	155	2,222	0	228	2,605	96	1,677	0	168	1,941	78	1,371	0	137	1,586
7456	THE GUIDANCE CENTER	4	27	0	0	31	7	9	0	0	16	14	8	0	0	22
7464	THE GUIDANCE CENTER MST	9	80	0	0	89	5	32	0	0	37	8	50	0	0	58
7066	GRTR LB CHILD GUID CTR-AVALON	349	1,237	5	201	1,792	299	1,007	5	165	1,476	312	942	5	155	1,414
7278	GREATNER LONG BEACH CHILD GUIDANCE CENTER	55	175	0	8	238	119	319	0	36	474	115	291	0	36	442
7336	HATHAWAY CHILDRENS SERVICES	16	388	0	0	404	11	269	0	0	280	25	261	0	0	286
7245	HATHAWAY FAMILY RESOURCE CTR	8	29	33	0	70	4	20	16	0	40	3	37	21	0	61
7504	HATHAWAY CH & FAM (L.V. 12 GH)	0	30	0	0	30	0	18	0	0	18	0	49	0	0	49
7506	HATHAWAY CHILDREN'S SERVICES	0	28	0	0	28	0	16	0	0	16	0	29	0	0	29
1972	HOMES FOR LIFE FOUNDATION	0	0	0	0	0	29	629	0	61	719	21	539	0	45	605
7339	INTERCOMMUNITY CHILD GUID CLNC	0	0	0	0	0	19	439	0	0	458	9	428	0	0	437
7103	INTERCOMMUNITY CHILD GUID CTR	19	54	0	0	73	21	49	0	0	70	32	83	0	0	115
6870	INTERCOMMUNITY CHILD GUIDANCE CENTER	331	2,111	0	199	2,641	261	1,708	0	123	2,092	270	1,699	0	107	2,076
7265	KOREAN YOUTH CENTER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7276	LOS ANGELES CHILD GUID CLINIC	315	515	0	175	1,005	242	472	0	100	814	221	504	0	122	847
7388	LA CHILD GUIDANCE CRENSHAW	0	2	0	0	2	0	5	0	0	5	0	0	0	0	0
7211	LOS ANGELES CHILD GUIDANCE	803	1,720	0	0	2,523	756	1,446	0	0	2,202	693	1,406	0	0	2,099
7204	LOS ANGELES CHILD GUIDANCE	8	37	17	0	62	28	74	35	0	137	40	135	44	0	219
7212	LAUSD 97TH STREET SCHOOL MHC	536	1,233	228	0	1,997	488	912	184	0	1,584	400	707	127	0	1,234
7422	MH ASSOC IN LA CO (ANTELOPE)	0	6	0	0	6	2	26	2	0	30	10	63	0	0	73
6863	MHA VILLAGE INTEGRATED SERVICE	443	1,734	0	0	2,177	372	1,497	0	0	1,869	292	1,091	0	0	1,383
7455	MHA-TRANSITIONAL YOUTH PROGRAM	77	1,558	0	112	1,747	52	1,317	0	108	1,477	54	1,247	0	82	1,383
7511	MENTAL HEALTH ASSOCIATION IN LOS ANGELES	0	2	0	0	2	0	3	0	0	3	3	3	0	0	6
7178	PENNY LANE	4	3	2	215	224	5	5	1	199	210	9	0	0	200	209
	NATIONAL FOUNDATION															
	OCEAN PARK -DAY BREAK SHELTER															
	OCEAN PARK COMMUNITY CENTER															

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

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NGA 1974	PACIFIC CLINICS	112	988	23	12	1,135	59	662	21	16	758	46	747	18	8	819
NGA 1979	PACIFIC CLIN - E FOOTHILL GUID	138	672	115	0	925	127	498	93	0	718	135	544	90	0	769
NGA 7101	ASIAN PACIFIC FAMILY CENTER	176	1,129	65	205	1,575	152	956	52	149	1,309	143	865	68	102	1,178
NGA 7194	PACIFIC CLINICS-EL CAMINO MHC	204	988	365	543	2,100	137	817	291	423	1,668	149	855	335	306	1,645
NGA 7197	PACIFIC CLINICS INC.-FAIR OAKS	279	799	322	0	1,400	211	567	239	0	1,017	285	738	264	0	1,287
NGA 7198	PACIFIC CLINICS INC.-IRWINDALE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA 7224	PACIFIC CLINIC ACT WEST COVINA	68	448	203	0	719	41	343	178	0	562	50	380	178	0	608
NGA 7227	PACIFIC CLINICS EAST-YOUTH DT	227	444	0	0	671	104	238	0	0	342	53	143	0	0	196
NGA 7251	PACIFIC CLINICS	83	137	24	0	244	68	89	14	0	171	55	90	15	0	160
NGA 7284	PACIFIC CLINIC ACT / EL MONTE	1	369	124	0	494	2	247	92	0	341	3	362	141	0	506
NGA 7353	PACIFIC CLINICS- AB34	42	224	100	0	366	35	199	44	0	278	41	298	85	0	424
NGA 7380	SIERRA FAMILY CENTER	137	673	44	217	1,071	101	471	37	186	795	105	461	40	159	765
NGA 7401	PACIFIC CLINICS/CHAP	43	220	28	0	291	40	170	25	0	235	46	144	28	0	218
NGA 7418	PACIFIC CLINICS - 70 N HUDSON	18	282	0	0	300	12	252	0	0	264	15	233	0	0	248
NGA 7424	PACIFIC CLINICS-CONCEPT 7 INTN	0	288	0	0	288	0	273	0	0	273	0	247	0	0	247
NGA 7425	PACIFIC CLINICS-HOMES OF HOPE	1	422	0	0	423	0	379	0	0	379	0	338	0	0	338
NGA 7439	FAMILY OUTREACH SERVICES	0	444	0	0	444	0	246	0	0	246	0	249	0	0	249
NGA 7441	PACIFIC CLINICS SYSTEM OF CARE	7	99	0	0	106	3	75	0	0	78	4	66	0	0	70
NGA 7447	PACIFIC CLINICS	0	0	0	120	120	0	0	0	101	101	0	0	0	100	100
NGA 7462	PACIFIC CLINICS - D VEAL PRGM	63	98	0	0	161	39	58	0	0	97	53	67	0	0	120
NGA 7495	PACIFIC CLINICS/LATINA PROGRAM	0	97	0	0	97	0	96	0	0	96	0	115	0	0	115
NGA 7502	PACIFIC CLINICS	1	176	0	0	177	0	103	0	0	103	0	152	0	0	152
NGA 7505	PACIFIC CLIN-ETTIE LEE YTH&FAM	4	140	0	0	144	4	184	0	0	188	1	134	0	0	135
NGA 7155	PASADENA CHILDRENS TRAINING	18	109	2	0	129	14	109	3	0	126	10	105	2	0	117
NGA 7296	PASADENA CHILDRENS TRAINING	69	316	0	0	385	57	275	0	0	332	58	294	0	0	352
NGA 7397	THE SYCAMORES-FAM RESOURCE CTR	10	44	0	22	76	7	42	0	14	63	5	37	0	17	59
NGA 7450	PASADENA CHILDRENS TRAINING	95	1,329	0	0	1,424	77	1,064	0	0	1,141	63	1,062	0	0	1,125
NGA 7370	PASADENA CHILDRENS TRAINING SOCIETY	5	11	2	0	18	7	11	0	9	27	2	4	0	0	6
NGA 1975	PROTOTYPES	302	646	0	101	1,049	319	589	0	86	994	461	662	0	39	1,162
NGA 7225	CHILD & FAMILY GUIDANCE CENTER	103	1,361	0	0	1,464	127	1,273	0	0	1,400	91	1,076	0	0	1,167
NGA 7247	FAMILY STRESS CENTER	73	1,206	0	71	1,350	65	976	0	64	1,105	45	728	0	61	834
NGA 7390	CHILD & FAMILY GUIDANCE CENTER	108	357	0	0	465	59	245	0	304	1,054	28	172	0	0	200
NGA 7460	CHILD & FAMILY GUIDANCE CENTER	140	303	0	0	443	96	252	0	0	348	51	155	0	0	206
NGA 7491	VALLEY CHILD GUIDANCE CLINIC	30	866	0	0	896	20	703	0	0	723	14	574	0	0	588
NGA 6853	SAN FERNANDO VALLEY CHILD GUIDANCE CLNCS	18	191	0	0	209	21	186	0	0	207	22	170	0	0	192
NGA 7049	SFV CMHC, INC (ERIKSON CTR)	11	76	44	0	131	7	41	25	0	73	21	47	31	0	99
NGA 7100	SFV CMHC - DAY TREATMENT	206	505	195	64	970	159	403	163	54	779	203	497	200	36	936
NGA 7115	SFV CMHC CENTER/FAMILY LIVING	4	21	10	0	35	4	11	15	0	30	5	11	15	0	31
NGA 7174	THE HARBOUR	56	113	34	0	203	64	106	13	0	183	77	95	29	0	201
NGA 7177	SFV CMHC -CORNERSTONE	18	293	104	73	488	10	235	61	50	356	20	294	86	38	438
NGA 7235	SFV CMHC MACDONALD CAREY E VLY	2	17	6	0	25	2	33	16	0	51	3	19	10	0	32
NGA 7232	SFVCMHC,INC-VICTORY CLUB HOUSE	0	33	24	0	57	0	5	2	0	7	0	0	0	0	0
NGA 7304	SFV CMHC-VICTORY	19	13	5	0	37	20	20	4	0	44	28	12	1	0	41
NGA 7320	SFV CMHC-SIDEKICKS	25	123	0	0	148	19	130	0	0	149	25	173	0	0	198
NGA 7321	SFV CMHC-TRANSITIONAL YOUTH	23	118	60	0	201	18	117	46	0	181	8	50	22	0	80
NGA 7321	SFV CMHC-INDEPENDENT LVNG PGM	23	118	60	0	201	18	117	46	0	181	8	50	22	0	80

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

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NGA 7322	SFV CMHC-HOMEBOUND	30	67	60	0	157	22	45	42	0	109	1	3	2	0	6
NGA 7338	SFV CMHC, INC. TRANSTNL YOUTH	0	34	0	0	34	0	27	0	0	27	0	44	0	0	44
NGA 7354	CENTRAL VALLEY Y&F CENTER	15	281	0	0	296	17	301	0	0	318	19	332	0	0	351
NGA 7355	YOUTH CONTACT PROGRAM-SCH BASE	12	76	0	0	88	11	74	0	0	85	7	65	0	0	72
NGA 7358	SAN FERNANDO VALLEY CMHC-AB34	158	107	58	0	323	119	74	58	0	251	129	67	42	0	238
NGA 7369	SFV CMHC-FAMILY LINKS	22	170	6	174	372	17	124	5	139	285	16	123	5	158	302
NGA 7416	SFVCMHC-TRANSITIONS-DT/OP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA 7445	SFVCMHC, INC. - SOC	5	30	0	0	35	5	52	0	0	57	0	13	0	0	13
NGA 7451	SFVCMHC/WRAPAROUND	5	49	0	0	54	0	56	0	0	56	0	53	0	0	53
NGA 7485	SFVCMHC-NRTH VAL YTH & FAM CTR	18	172	0	0	190	13	139	0	0	152	23	171	0	0	194
NGA 7372	SAN FERNANDO VALLEY COMMUNITY MHC, INC.	41	59	3	0	103	41	77	4	0	122	21	66	3	0	90
NGA 7413	CHILD AND FAMILY CENTER	92	212	0	127	431	82	182	0	132	396	75	167	0	99	341
NGA 7479	CHILD & FAMILY CENTER-NEWHALL	375	692	0	1	1,068	352	652	0	0	1,004	239	534	0	7	780
NGA 7479	CHILD & FAM CTR-SANTA CLARITA															
NGA 7479	SANTA CLARITA CHILD & FAMILY DEVELOP CTR															
NGA 7201	CENTER FOR HEALTHY AGING	32	24	60	0	116	24	25	60	0	109	19	20	30	0	69
NGA 7264	SENIOR HEALTH & PEER COUNSELING CENTER	0	398	0	0	398	0	323	0	0	323	4	319	0	0	323
NGA 7365	SHIELDS FOR FAMILIES	65	664	0	284	1,013	51	534	0	193	778	52	635	0	291	978
NGA 7465	SHIELDS FOR FAMILIES MST	2	22	0	0	24	8	19	0	0	27	7	17	0	0	24
NGA 7131	SHIELDS FOR FAMILIES															
NGA 7293	SOCIAL MODEL RECOVERY SYSTEMS	0	0	0	0	0	20	64	26	0	110	117	269	60	0	446
NGA 1969	SOCIAL MODEL RECOVERY SYST,INC	14	14	0	23	51	5	5	1	12	23	9	25	9	32	75
NGA 7220	SOCIAL MODEL RECOVERY SYSTEMS	36	223	0	0	259	32	182	0	0	214	43	285	0	0	328
NGA 7242	SOUTH BAY CHILDRENS HLTH CTR	1	4	0	0	5	2	2	0	0	4	7	7	0	0	14
NGA 7303	SOUTH BAY CHILDRENS HLTH CTR	190	104	9	193	496	174	80	12	173	439	160	96	9	206	471
NGA 7396	SOUTH CENTRAL HLTH & REHAB PRO	44	28	11	0	83	25	8	2	0	35	48	21	7	0	76
NGA 7409	SCHARP SIDEKICKS	0	5	0	24	29	8	22	0	25	55	8	12	0	29	49
NGA 7124	WILSHIRE CHILD SRVS DBA FENTRY	280	129	36	0	445	260	118	21	0	399	242	130	21	0	393
NGA 7186	SOUTH CENTRAL HLTH & REHAB PRG	27	133	18	0	178	27	138	25	0	190	34	158	26	0	218
NGA 7187	SPECIAL SERVICES FOR GROUPS	298	384	32	38	752	185	222	29	24	460	287	340	44	42	713
NGA 7329	ASIAN PACIFIC COUNS & TRT CTR	402	631	72	50	1,155	283	539	54	41	917	311	571	49	49	980
NGA 7362	SSG INDOCHINESE COUNSELING CTR	27	1,671	0	0	1,698	11	1,056	0	0	1,067	0	843	0	0	843
NGA 7400	SSG/OTTP	78	166	6	55	305	33	76	2	14	125	15	20	2	4	41
NGA 7510	ASIAN PACIFIC - SFV	27	6	0	0	33	11	5	0	0	16	10	7	0	0	17
NGA 7517	SSG/HOMELESS OUTREACH PROGRAM	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA 6773	SSG/INTEG CARE SYS YTH PROJECT	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0
NGA 6792	ASIAN PACIFIC COUNS & TRT CTR	110	454	0	0	564	83	400	0	0	483	74	366	0	0	440
NGA 7169	ST JOHNS CHILD & FAM DEVEL CTR	0	92	57	0	149	0	63	52	0	115	0	80	42	0	122
NGA 7114	ST JOHNS CH & FAM DEVEL CTR-DD	23	102	60	0	185	27	79	46	0	152	16	100	53	0	169
NGA	ST JOHNS CHILD & FAM DEVEL CTR															
NGA	ST. JOHN'S HOSPITAL CHILD STUDY CENTER	1	4	14	0	19	0	6	20	0	26	0	6	17	0	23
NGA	ST. JOSEPH CENTER															

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST AND SECOND QUARTERS (JULY 2003 THROUGH DECEMBER 2003)

Provider No.	Legal Entity/Provider Name	October 2003				November 2003				December 2003						
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
NGA 7257	STAR VIEW ADOLES CENTER, INC.	0	28	0	0	28	0	45	0	0	45	0	43	0	0	43
NGA 7335	STAR VIEW ADOLESCENT CTR, INC.	24	313	0	0	337	16	294	0	0	310	21	303	0	0	324
NGA 7367	STAR VIEW COMMUNITY SERVICES	48	1,737	0	0	1,785	45	1,287	0	0	1,332	38	1,505	0	0	1,543
NGA 7503	STAR VIEW COMMUNITY SERVICES	19	312	0	0	331	19	334	0	0	353	19	330	4	0	353
NGA 7099	STAR VIEW ADOLESCENT CENTER, INC.	129	89	77	0	295	114	73	63	0	250	78	66	60	0	204
NGA 7526	STEP UP ON SECOND STREET, INC	0	0	0	0	0	5	111	88	0	204	6	85	104	0	195
NGA 7185	STEP-UP ON SECOND STREET	139	77	0	63	279	103	58	0	58	219	100	54	0	75	229
NGA 7481	STIRLING BEHAVIORAL HLTH INST	77	696	5	0	778	81	638	5	0	724	90	576	3	0	669
NGA 7481	STIRLING BEHAV HLTH INSTITUTE															
NGA 7231	STIRLING ACADEMY, INC.	14	380	0	0	394	22	338	0	0	360	14	348	0	0	362
NGA 7332	HILLSIDES FAMILY CENTER	1	1,684	0	0	1,685	1	1,642	0	0	1,643	0	1,710	0	0	1,710
NGA 7332	HILLSIDES HOME FOR CHILDREN															
NGA 7095	THE CHURCH HOME FOR CHILDREN	587	777	0	106	1,470	490	668	0	104	1,262	393	541	0	83	1,017
NGA 7394	THE HELP GROUP CHILD & FAM CTR	29	821	0	0	850	29	563	0	0	592	24	638	0	0	662
NGA 7489	THE HELP GROUP-WEST	147	74	0	0	221	119	60	0	0	179	113	51	0	0	164
NGA 7490	THE HELP GROUP-SUMMIT VIEW	216	417	0	0	633	132	281	0	0	413	104	205	0	0	309
NGA 7500	THE HELP GROUP - PACIFIC RIDGE	56	4	0	0	60	48	11	0	0	59	40	8	0	0	48
NGA 7501	THE HELP GROUP-SUMMIT VW WEST	209	7	0	0	216	159	6	0	0	165	128	8	0	0	136
NGA 7501	THE HELP GROUP-VILLAGE GLEN W															
NGA 1971	THE HELP GROUP CHILD AND FAMILY CENTER	148	506	265	123	1,042	117	415	209	106	847	113	420	216	102	851
NGA 7193	VERDUGO MENTAL HEALTH CENTER	56	572	0	0	628	66	494	0	0	560	35	442	0	0	477
NGA 7434	GLEN ROBERTS CHILD STUDY CTR	4	62	0	35	101	3	49	0	15	67	0	16	0	13	29
NGA 7435	VERDUGO MHC - IMCES	55	337	1	88	481	38	350	0	29	417	19	175	0	44	238
NGA 7496	VERDUGO MHC - IMCES	28	184	1	0	213	48	181	0	0	229	31	141	0	0	172
NGA 7497	VERDUGO MHC-SCHOOL BASED	0	147	0	0	147	0	0	0	0	0	0	98	0	0	98
NGA 7497	VERDUGO MHC-MAGNOLIA PARK															
NGA 7196	VERDUGO MENTAL HEALTH CENTER	420	1,681	0	7	2,108	374	1,469	0	5	1,848	355	1,357	0	6	1,718
NGA 7429	VISTA DEL MAR CH & FAM SERVICE	1	21	0	0	22	1	19	0	0	20	3	16	0	0	19
NGA 7429	FAM SRV OF STA MNCA-VIS DELMAR															
NGA 7060	VISTA DEL MAR CHILD AND FAMILY SERVICES	0	13	0	0	13	0	34	12	0	46	0	48	26	0	74
NGA 7060	BRIDGES WORK ORIENT/REHAB COMP															
NGA 7305	WORK ORIENTATION AND REHAB (WORC)	102	622	8	0	732	32	294	2	0	328	1	14	0	0	15
NGA 7306	SERVICES WITHOUT WALLS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NGA 7306	SERVICES WITHOUT WALLS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DMH-Contracted Sites		12,393	62,121	3,905	4,354	82,773	11,165	55,706	4,169	3,956	74,996	10,885	54,610	4,442	3,930	73,867
DMH-Operated & Contracted Sites		24,649	81,962	9,427	8,566	124,604	20,937	70,757	8,541	7,387	107,622	22,246	71,810	9,413	7,776	111,245

Source of the Basic Data: LAC-DMH Planning Files, July through December 2003
 Prepared by the LAC-DMH Planning Division/NDT: 03/09/04

Los Angeles County - Department of Health Services
 List of DHS-Operated Site Providers
 Fiscal Year Second Quarter (October 2003 through December 2003)

ATTACHMENT II

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
Antelope Valley Health Center	335-B East Avenue, K6	Lancaster	93535
Central Health Center	241 North Figueroa Street	Los Angeles	90012
Curtis R Tucker Health Center	123 West Manchester Blvd	Inglewood	90301
Dollarhide Health Center	1108 N. Oleander Street	Compton	90222
Edward R Roybal Comprehensive Health Center	245 South Fetterly Avenue	Los Angeles	90022
El Monte Comprehensive Health Center	10953 Ramona Boulevard	El Monte	91731
Glendale Health Center	501 North Glendale Avenue	Glendale	91206
H Claude Hudson Comprehensive Health Center	2829 South Grand Avenue	Los Angeles	90007
Hubert H. Humphrey Comprehensive Health Center	5850 South Main Street	Los Angeles	90003
La Puente Health Center	15930 Central Avenue	La Puente	91744
Long Beach Comprehensive Health Center	1333 Chestnut Avenue	Long Beach	90813
Mid-Valley Comprehensive Health Center	7515 Van Nuys Boulevard	Van Nuys	91405
Monrovia Health Center	330 West Maple Avenue	Monrovia	91016
Pacoima Health Center	13300 Van Nuys Boulevard	Pacoima	91331
San Fernando Health Center	1212 Pico Street	San Fernando	91340
South Health Center	1522 East 102nd Street	Los Angeles	90002
Torrance Health Center	2300 West Carson Street	Torrance	90501
Whittier Health Center	7643 South Painter Avenue	Whittier	90602
Wilmington Health Center	1325 Broad Avenue	Wilmington	90744
Lake Los Angeles Health Center	16921 E Avenue O, Suite G	Lake Los Angeles	93591
Littlerock Community Clinic	8201 Pearblossom Hwy	Littlerock	93543
South Antelope Valley Health Center	38350 40th Street East	Palmdale	93551
Burke Health Center	2509 Pico Boulevard	Santa Monica	90405
Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Pomona Health Center	750 South Park Avenue	Pomona	91766
Ruth Temple Health Center	3834 South Western Avenue	Los Angeles	90062
King/Drew Medical Center	12021 Wilmington Ave	Los Angeles	90059
Rancho Los Amigos Rehabilitation Center	7601 East Imperial Highway	Downey	90242
Harbor/UCLA Medical Center	1000 West Carson Street	Torrance	90502
Olive View Medical Center	14445 Olive View Drive	Sylmar	91342
High Desert MACC	44900 N 60th Street West	Lancaster	93536
LAC+USC Medical Center	1200 North State Street	Los Angeles	90033
Vaughn School Based Clinic	13330 Vaughn Street	San Fernando	91340
Gardena School Based Clinic	1301 West 182nd Street	Gardena	90248

Revised 03/10/04

Los Angeles County - Department of Health Services
 List of DHS PPP/GR Site Providers
 Fiscal Year 2003-04 Second Quarter (October 2003 through December 2003)

ATTACHMENT II

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
AltaMed Health Services Corp - BuenaCare	1701 Zonal Avenue	Los Angeles	90033
AltaMed Health Services Corp - El Monte	10454 East Valley Boulevard	El Monte	91731
AltaMed Health Services Corp - La Clinica Sunol	5427 Whittier Boulevard	Los Angeles	90022
AltaMed Health Services Corp - Pico Rivera	9436 East Slauson	Pico Rivera	90660
AltaMed Health Services Corp - Bell	6901 S Atlantic Ave	Bell	90201
Arroyo Vista Family Health Foundation	4815 East Valley Blvd, Unit C	Los Angeles	90032
Arroyo Vista Family Health Foundation - Highland Park	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Lincoln Heights	2221 North Broadway	Los Angeles	90031
Arroyo Vista Family Health Foundation - Mobile Van	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Mobile Van 2	6000 North Figueroa Street	Los Angeles	90042
Asian Pacific Health Care Venture	1530 Hillhurst Avenue, Suite 100	Los Angeles	90027
Avalon Municipal Hospital & Clinic	100 Falls Canyon Road	Avalon	90704
Bay Area Addiction Research and Treatment (BAART) - Avalon	4920 South Avalon	Los Angeles	90011
Bay Area Addiction Research and Treatment (BAART) - Beverly	1926 West Beverly	Los Angeles	90057
Bay Area Addiction Research and Treatment (BAART) - Hollywood	6411 Hollywood Boulevard	Los Angeles	90028
Bay Area Addiction Research and Treatment (BAART) - La Puente	15229 East Amar Road	La Puente	91744
Bienvenidos Children's Center, Inc.	5257 East Beverly Boulevard	Los Angeles	90022
Broadway Family Medical Center	519 East Broadway Boulevard	Glendale	91205
California Family Medical Group/ Catholic Healthcare West Southern California	3751 South Harvard Boulevard	Los Angeles	90018
California Family Medical Group/ Catholic Healthcare West Southern California	231 West Vernon Ave., Suite 201	Los Angeles	90037
California Family Medical Group/ Catholic Healthcare West Southern California	1414 South Grand Avenue, #100	Los Angeles	90015
Central City Community Health Center	5970 Central Avenue	Los Angeles	90011
Central Neighborhood Medical Group, Inc.	2707 South Central Avenue	Los Angeles	90011
Children's Dental Foundation dba the Children's Dental Health Clinic	2801 Atlantic Avenue	Long Beach	90806
Children's Dental Health Foudation @ Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Chinatown Service Center	767 North Hill Street, Suite 200	Los Angeles	90012
Clinica Msr. Oscar A. Romero	123 South Alvarado Street	Los Angeles	90057
Community Health Alliance of Pasadena	1855 North Fair Oaks Ave., Suite 200	Pasadena	91103
Compton Central Health Inc.	201 North Central Avenue	Compton	90220
Durfee Family Care Medical Group	2006 Durfee Avenue	El Monte	91733
East Los Angeles Health Task Force - Clinica Medica Jose Carlos	2120 East 6th Street	Los Angeles	90023
East Valley Community Health Center - Pomona	680 Fairplex Drive	Pomona	91768
East Valley Community Health Center - West Covina	420 South Glendora Avenue	West Covina	91790
Eisner Pediatric & Family Medical Center	1530 South Olive Street	Los Angeles	90015
El Dorado Community Service Center - Inglewood	4450 West Century Boulevard	Inglewood	90304
El Dorado Community Service Center - Lawndale	4023 Marine Avenue	Lawndale	90260
El Proyecto del Barrio - Arleta	8902 Woodman Avenue	Arleta	91331
El Proyecto del Barrio - Canoga Park	20800 Sherman Way	Canoga Park	91306
Family Health Care Centers of Greater Los Angeles - Bell Gardens	6501 South Garfield Avenue	Bell Gardens	90201
Family Health Care Centers of Greater Los Angeles - Hawaiian Gardens HC	22310 Wardham Street	Hawaiian Gardens	90716
Franciscan Clinics dbaQueensCare Family Clinics - Eagle Rock	4448 York Boulevard	Los Angeles	90041
Franciscan Clinics dbaQueensCare Family Clinics - Echo Park	150 North Reno	Los Angeles	90026
Franciscan Clinics dbaQueensCare Family Clinics - Hollywood	4618 Fountain Avenue	Los Angeles	90029
Franciscan Clinics dbaQueensCare Family Clinics - Sunol Dr.	133 North Sunol Street	Los Angeles	90063
Franciscan Clinics dbaQueensCare Family Clinics - Wilshire Center	3242 West 8th Street	Los Angeles	90005
Harbor Free Clinic	599 West 9th	San Pedro	90731
Harbor Free Clinic @ Harbor Health Center	731 South Beacon	San Pedro	90731
JWCH Institute, Inc. - Safe Harbor	721 East 5th Street	Los Angeles	90013
JWCH Institute, Inc. @ Weingart Medical Clinic	515 East 6th Street	Los Angeles	90021
Komfort-Care Health Plan	8500 South Figueroa	Los Angeles	90003
Korean Health, Education, Information & Research (KHEIR)	266 So. Harvard Blvd., 3rd Floor	Los Angeles	90004
Koryo Health Foundation Community Clinic (KH FCC)	1058 South Vermont Avenue	Los Angeles	90006

Los Angeles County - Department of Health Services
List of DHS PPP/GR Site Providers
Fiscal Year 2003-04 Second Quarter (October 2003 through December 2003)

ATTACHMENT II

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
Little Company of Mary - Care Station Carson	21501 South Avalon	Carson	90745
Los Angeles Free Clinic - Beverly	8405 Beverly Boulevard	Los Angeles	90048
Los Angeles Free Clinic - Hollywood	6043 Hollywood Boulevard	Los Angeles	90028
Los Angeles Free Clinic @ Hollywood-Wilshire Health Center	5205 Melrose Avenue	Los Angeles	90038
Mission City Community Network - Hollywood	4842 Hollywood Boulevard	Los Angeles	90027
Mission City Community Network - North Hills	15206 Parthenia Street	North Hills	91343
Northeast Community Clinic	5564 North Figueroa Street	Los Angeles	90042
Northeast Valley Health Corporation - Canoga Park Health Center	7107 Remmet Avenue	Canoga Park	91303
Northeast Valley Health Corporation - Pacoima	12756 Van Nuys Boulevard	Pacoima	91331
Northeast Valley Health Corporation - San Fernando	1600 San Fernando Road	San Fernando	91340
Northeast Valley Health Corporation - Valencia Health Center	23763 Valencia Boulevard	Valencia	91355
Pomona Clinic Coalition @ Pomona Health Center	750 South Park Avenue	Pomona	91766
Pomona Clinica Medica San Miguel	825 North Park Avenue	Pomona	91767
Pomona Valley Medical Center	1770 North Orange Grove	Pomona	91767
Ramona Health Plan Medical Group	14051 East Ramona Parkway	Baldwin Park	91706
Sacred Heart Family Medical Clinics, Inc.	8540 Alondra Blvd., Suite B2	Paramount	90723
Samuel Dixon Family Health Center, Inc.	27225 Camp Plenty Road #2	Canyon Country	91351
Sheng H. Chang, M.D. Inc	500 North Garfield Avenue, Ste 210	Monterey Park	91754
South Atlantic Medical Group	2616 Clarendon Avenue	Huntington Park	90255
South Bay Family Healthcare Center - Gardena	742 West Gardena Boulevard	Gardena	90247
South Bay Family Healthcare Center - Inglewood	1091 S La Brea Avenue	Inglewood	90301
South Bay Family Healthcare Center - Redondo Beach	2114 Artesia Boulevard	Redondo Beach	90278
South Central Family Health Center	4425 South Central Avenue	Los Angeles	90011
St. John's Well Child Center - Compton	2115-A North Wilmington Avenue	Compton	90222
St. John's Well Child Center - Los Angeles	515 West 27th Street	Los Angeles	90007
T.H.E. Clinic, Inc. - MLK Blvd	3860 W. Martin Luther King Blvd.	Los Angeles	90008
T.H.E. Clinic, Inc. @ Ruth Temple Health Center	3834 South Western Avenue	Los Angeles	90062
Tarzana Treatment Centers, Inc. - Antelope Valley	44222 North 10th Street W.	Lancaster	93534
Tarzana Treatment Centers, Inc. - West Valley	18646 Oxnard Street	Tarzana	91356
Tavarua Medical & Mental Health Services/El Dorado Community Service Center	8207 Whittier Boulevard	Pico Rivera	90660
The Children's Clinic	1057 Pine Avenue	Long Beach	90813
The Children's Clinic	2801 Atlantic Avenue	Long Beach	90806
The Childrens Clinic Family Health Center	1060 East 70th Street	Long Beach	90805
The Church of Our Saviour	4368 Santa Anita Avenue	El Monte	91731
UMMA Free Clinic	711 West Florence Avenue	Los Angeles	90044
Valley Community Clinic	6801 Coldwater Canyon Avenue	North Hollywood	91605
Venice Family Clinic	604 Rose Avenue	Venice	90291
Venice Family Clinic - Burke Health Center	2509 Pico Boulevard	Santa Monica	90405
Venice Family Clinic - Culver City Youth Center	4401 Elenda Street	Culver City	90230
Venice Family Clinic - Marionwood	4909 Marionwood Drive	Culver City	90230
Venice Family Clinic - UCLA Dental Health Clinic	323 Lincoln Boulevard	Venice	90402
Visiting Nurse Home Services - Mobile Van	44733 North Date Avenue	Lancaster	93534
Westside Family Health Center	1711 Ocean Park Boulevard	Santa Monica	90405
Westside Neighborhood Clinic	1436 West 23rd Street	Long Beach	90810
Wilmington Community Clinic	1009 North Avalon Blvd.	Wilmington	90744
Yu Care Medical Group	210 No. Garfield Avenue, Suite 203	Monterey Park	91754

Revised 03/10/04

Los Angeles County - Department of Mental Health
List of DMH-Operated Site Providers (Included in the 1115 Waiver Claim)
FY 2003-04 Second Quarter (October 2003 through December 2003)

ATTACHMENT II

ORG NO.	PROVIDER NO.	PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
18210/20468	1904	ANTELOPE VALLEY MHS	349-A EAST AVENUE, K-6, SUITE A	LANCASTER	CA	93535
20477/20478/ 18224/18622/20683	1909	HOLLYWOOD MENTAL HEALTH CENTER	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
18587	7241	LAC-DMH OLDER ADULT SERVICES	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
18588/21572	7191	EDMUND D. EDELMAN W MHC CH & FM	11080 W. OLYMPIC BLVD., 1ST FLOOR	LOS ANGELES	CA	90064
18608/23017	1930	RIO HONDO COMMUNITY MHC	17707 SOUTH STUDEBAKER ROAD	CERRITOS	CA	90703
18634	7267	LATINO MENTAL HEALTH CENTER	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20446	7094	MACLAREN CHILDRENS CENTER (Cisd 3/7/03)	4024 NORTH DURFEE AVENUE	EL MONTE	CA	91732
20449	7175	CONTINUING CARE-METRO OUTPT	12440 EAST IMPERIAL HWY, SUITE 116	NORWALK	CA	90650
20450	7216	SMART	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
20452	6840	SAN FERNANDO MHS	10605 BALBOA BLVD, SUITE 100	GRANADA HILLS	CA	91344
20459/20494	7064	COASTAL ASIAN PACIFIC MHS	14112 SOUTH KINGSLEY DRIVE	GARDENA	CA	90247
20464	1928	SAN PEDRO MENTAL HEALTH SERVICES	769 WEST THIRD STREET	SAN PEDRO	CA	90731
20465	1938	COMPTON MENTAL HEALTH CENTER	322 WEST COMPTON BLVD, STE 202	COMPTON	CA	90220
20469/23211	1905	SANTA CLARITA VALLEY MH CENTER	25050 PEACHLAND AVENUE, STE. 203	NEWHALL	CA	91321
20481	1914	NORTHEAST MENTAL HEALTH CENTER	5321 VIA MARISOL	LOS ANGELES	CA	90042
20483	7057	DOWNTOWN MENTAL HEALTH CENTER	529 SOUTH MAPLE STREET	LOS ANGELES	CA	90013
20488	6857	ROYBAL FAMILY MHS	4701 CESAR CHAVEZ AVENUE, RM 222	LOS ANGELES	CA	90022
20492/20499	6841	WEST VALLEY MENTAL HEALTH CENTER	7621 CANOGA AVENUE	CANOGA PARK	CA	91304
20564	6859	DMH AT HARBOR UCLA MEDICAL CENTER	1000 WEST CARSON ST., BLDG. D-5	TORRANCE	CA	90509
20572	6849	LA CENTRAL CONTINUING CARE SRVCS	2020 ZONAL AVENUE, IRD RM 115	LOS ANGELES	CA	90033
20657/20658	6864	AUGUSTUS F. HAWKINS COMP MHC	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20928	7213	INTENSIVE CASE MANAGEMENT PROGRAM	1925 NORTH DALY STREET	LOS ANGELES	CA	90031
20941	7171	COUNTYWIDE CHILDRENS CASE MNGMT	550 SOUTH VERMONT AVENUE	LOS ANGELES	CA	90020
20981	7217	M.E.T. (MENTAL EVALUTATION TEAM)	11515 SOUTH COLIMA ROAD	WHITTIER	CA	90604
23001	1906	EDMUND D. EDELMAN WESTSIDE MHC	11080 WEST OLYMPIC BLVD.	LOS ANGELES	CA	90064
23003	1935	SOUTH BAY MHS	2311 WEST EL SEGUNDO BLVD	HAWTHORNE	CA	90250
23005/23035	7207	LONG BEACH ASIAN PAC MH PROG	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23007	1927	LONG BEACH MHS ADULT CLINIC	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23010	1908	WEST CENTRAL FAMILY MHS	3751 STOCKER STREET	LOS ANGELES	CA	90008
23015	1917	ARCADIA MHS	330 EAST LIVE OAK AVENUE	ARCADIA	CA	91006
23034	1926	LONG BEACH CHILD & ADOL CLINIC	240 EAST 20TH STREET	LONG BEACH	CA	90813
23036	1939	SAN ANTONIO MHC SOMOS FAMILIA/Sector II AB3632	6450 GARFIELD AVENUE	BELL GARDENS	CA	90201
20492	7340	VALLEY COORDINATED CHILDREN'S SVCS.	19231 VICTORY BOULEVARD #110	RESEDA	CA	91335

Note: The above organization and provider numbers do not represent all the numbers.

2/12/2004

Los Angeles County - Department of Mental Health
 List of DMH-Contracted Site Providers (Included in the 1115 Waiver Claim)
 FY 2003-04 Second Quarter (October 2003 through December 2003)

ATTACHMENT II

Provider No.	Organization No.	Entity Name	Street Address	City	State	Zip Code
7111	23125	1736 Family Crisis Center	2116 Arlington Ave., Suite 200	Los Angeles	CA	90018
7061	23100	* AIDS Project Of Los Angeles, Inc.	611 South Kingsley Drive	Los Angeles	CA	90005
7229	23106	Alcott Center For Mental Health Services	1433 South Robertson Blvd.	Los Angeles	CA	90035
6807	23101	* Asian Rehabilitation Services, Inc.	1701 East Washington Blvd.	Los Angeles	CA	90021-3124
7266	18637	Aspen Health Services Corporation	21520 South Pioneer Blvd., Suite 110	Hawaiian Gardens	CA	90716
7019	23103	Associated League of Mexican American (ALMA Family Services)	9140 Whittier Boulevard	Pico Rivera	CA	90660
7268	20486	Aviva Center (Hamburger Home)	1701 Camino Palmero	Los Angeles	CA	90046
7218	20466	Barbour and Floyd Associates	2610 Industry Way, Suite A	Lynwood	CA	90262
7201	23166	Center for Healthy Aging (Senior Health and Peer Counseling)	1527 Fourth Street	Santa Monica	CA	90401
7176	23165	Child and Family Center (was: Santa Clarita Valley Child)	21545 Redview Drive	Santa Clarita	CA	91350
1975	23162	Child and Family Guidance Center	9650 Zelzah Avenue	Northridge	CA	91325
7301	18681	Children's Bureau of Southern California	3910 Oakwood Avenue	Los Angeles	CA	90004
7328	18663	Children's Institute International	711 South New Hampshire Avenue	Los Angeles	CA	90005
7231	23135	Church Home for Children (Hillsides Home for Children)	940 Avenue 64	Pasadena	CA	91105
7230	23134	Clontarf Manor, Inc.	18432 So. Gridley Road	Artesia	CA	90701
1977	23114	Community Family Guidance	10929 South Street # 208B	Cerritos	CA	90703-5391
7102	23118	Dubnoff Center for Child Development	10526 Dubnoff Way	N. Hollywood	CA	91606
7050	23119	El Centro de Amistad, Inc.	566 South Brand Boulevard	San Fernando	CA	91340
7173	23122	Enki Health & Research Systems, Inc.	1000 Goodrich Boulevard	Commerce	CA	90022
7308	18699	Enrichment Through Employment	1840 West 220th Street, Suite 310	Torrance	CA	90501
7294	18629	Exodus Recovery, Inc.	923 South Catalina Avenue	Redondo Beach	CA	90277
7147	23123	* Filipino-American Services Group, Inc.	135 N. Park View Street	Los Angeles	CA	90026
7331	18701	Foothill Family Service	118 South Oak Knoll Avenue	Pasadena	CA	91101
1966	23157	Guidance Center (Greater Long Beach Child Guidance Center, Inc.)	4343 Atlantic Avenue	Long Beach	CA	90807
7006	23132	Hathaway Children and Family Services	11500 Eldridge Avenue, #204	Lakeview Terrace	CA	91342
7092	23164	* Health View, Inc. (Harbor View House)/(San Pedro Residential Ctr.)	921 S. Beacon Street	San Pedro	CA	90731
7095	23138	Help Group Child & Family Ctr. (Los Angeles Center for Therapy & Education)	1022 Palm Avenue, Suite 1	West Hollywood	CA	90069
7245	20966	Homes for Life Foundation	8939 S. Sepulveda Blvd, Suite 460	Los Angeles	CA	90045
7184	23186	Institute for Redesign of Learning (Almansor Education Center)	1317 Huntington Drive	South Pasadena	CA	91030
1972	20906	Intercommunity Child Guidance Ctr.	8106 Broadway Avenue	Whittier	CA	90606
7103	23137	Korean Youth & Community Center, Inc.	680 S. Wilton Place	Los Angeles	CA	90005
7134	23143	* L.A.M.P., Inc. (Los Angeles Men's Place)	526 South San Pedro Street	Los Angeles	CA	90013
6870	23141	Los Angeles Child Guidance Clinic	3787 S. Vermont Avenue	Los Angeles	CA	90007
7106	23142	* Los Angeles Gay and Lesbian Community Svcs. Ctr.	1625 North Hudson Avenue	Hollywood	CA	90028
7211	20470	Los Angeles Unified School Dist. (97th St. School Mental Health)	6651 Balboa Boulevard	Van Nuys	CA	91406
7065	23146	Mental Health Association in L.A. County	1336 Wilshire Blvd., 2nd Floor	Los Angeles	CA	90017
7178	23151	Ocean Park Community Center	1453 16th Street	Santa Monica	CA	90404
1974	23153	Pacific Clinics	909 South Fair Oaks	Pasadena	CA	91105
7155	23154	Pasadena Children's Training Society (Sycamores)	2933 North El Nido Drive	Altadena	CA	91001
6863	23149	Penny Lane Centers (National Foundation for the Treatment)	15315-17 Rayen Street	North Hills	CA	91343
7370	27210	Prototypes (I-CAN)	2555 East Colorado Boulevard	Pasadena	CA	91107
6853	23163	San Fernando Valley Community MHC, Inc.	14535 Sherman Circle	Van Nuys	CA	91405
7264	18638	SHIELDS for Families Inc.	1721 East 120th Street, Trailer 6	Los Angeles	CA	90059
7131	23168	Social Model Recovery Systems, Inc.	510 South Avenue, Suite 7	Covina	CA	91723
1969	23169	South Bay Children's Health Center	1617 Cravens Avenue	Torrance	CA	90501
7242	18626	South Central Health & Rehab Prog. (SCHARP)	3221 North Alameda Street, Suite G	Compton	CA	90222
7112	23170	Special Service for Groups	605 West Olympic Blvd., Suite 600	Los Angeles	CA	90015
6773	23171	St. John's Hospital and Health Center	1339 20th Street	Santa Monica	CA	90404
7114	23167	St. Joseph Center	1848 Lincoln Boulevard	Santa Monica	CA	90401
7257	18631	Star View Adolescent Center	4025 West 226th Street	Torrance	CA	90505
7099	23182	Step Up on Second Street, Inc.	1328 2nd Street	Santa Monica	CA	90401-1122
7185	23187	Stirling Academy, Inc.	31824 Village Center Rd., Suite. E	Westlake Village	CA	91361-4315
7105	23176	* Travelers Aid Society of Los Angeles	1720 N. Gower Street	Los Angeles	CA	90028
7136	23177	* United Cambodian Community, Inc.	2338 E. Anaheim Street, Suite 200	Long Beach	CA	90804
1971	23178	Verdugo Mental Health Center	1540 E. Colorado Street	Glendale	CA	91205-1514
7196	23188	Vista Del Mar Child & Family Svcs. (Jewish Orphans Home)	3200 Motor Ave	Los Angeles	CA	90034
7031	23179	Watts Labor	10950 S. Central Avenue	Los Angeles	CA	90059
7062	23180	* Westside Center for Independent Living, Inc.	12901 Venice Boulevard	Los Angeles	CA	90066
7060	23181	Work Orientation and Rehab Center (W.O.R.C.)	1977 North Garey Avenue # 6	Pomona	CA	91767
7306	18682	Youth Intervention Program (Closed on 11/30/2003)	P.O. Box 470200	Los Angeles	CA	90047

2/12/2004

Note: The above provider and organization numbers do not represent all the numbers.

* These DMH-contracted sites provided other eligible and billable services that were included in the 1115 Waiver Claim for FY 2003-04 Second Quarter but not counted as an allowable outpatient visit, therefore not reflected in the DHM Ambulatory Care Visit Report for FY 2003-04 Second Quarter.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Patient Complaints
Fiscal Year 2003-04 First and Second Quarters

	FIRST QUARTER			SECOND QUARTER *			YEAR-TO-DATE TOTAL		
	Received	% Total	Resolved	Received	% Total	Resolved	Received	% Total	Resolved
Staff Behavior	246	0.0410%	216	196	0.0327%	166	442	0.0368%	382
Services	167	0.0278%	146	108	0.0180%	88	275	0.0229%	234
Access	168	0.0280%	152	148	0.0247%	133	316	0.0263%	285
Communication	68	0.0113%	65	52	0.0087%	50	120	0.0100%	115
Waiting Times	132	0.0220%	125	94	0.0157%	89	226	0.0188%	214
Prescriptions	55	0.0092%	55	77	0.0128%	76	132	0.0110%	131
Financial	109	0.0182%	88	71	0.0118%	54	180	0.0150%	142
Medical Records	35	0.0058%	33	27	0.0045%	24	62	0.0052%	57
Physical Environment	9	0.0015%	8	8	0.0013%	7	17	0.0014%	15
Other	121	0.0202%	114	127	0.0212%	117	248	0.0207%	231
Total	1,110	0.1850%	1,002	908	0.1513%	804	2,018	0.1682%	1,806
Minimum Average of Patient Visits Per Quarter:	600,000			600,000			1,200,000		

Source: Cluster CEOs

Description: This table reflects patient complaints reported at DHS facilities during Fiscal Year 2003-04 First and Second Quarters (July 2003 through December 2003).

* This table reflects only patient complaints data reported to the Medicaid Demonstration Project Office by March 16, 2004.

This table reflects percentage totals based on a minimum average of 600,000 actual patient visits (inpatient, outpatient, and emergency room visits) per quarter.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Referrals Received by the DHS Referral Centers *
Fiscal Year 2003-04 First and Second Quarters

Fiscal Year 2003-04 First Quarter							
	HARBOR-UCLA MEDICAL CENTER (ADULT) REFERRAL CENTER	HARBOR-UCLA MEDICAL CENTER (PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER **	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	3,732	548	2,840	4,073	4,604	5,756	21,553
Inappropriate/Denied	370	41	87	105	488	235	1,326
Incomplete/Deferred	457	22	5	68	9,723	13	10,288
Total Referrals Received	4,559	611	2,932	4,246	14,815	6,004	33,167

Fiscal Year 2003-04 Second Quarter							
	HARBOR-UCLA MEDICAL CENTER (ADULT) REFERRAL CENTER	HARBOR-UCLA MEDICAL CENTER (PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	3,877	577	3,044	4,044	3,210	5,189	19,941
Inappropriate/Denied	449	31	71	220	301	211	1,283
Incomplete/Deferred	331	3	12	80	9,769	7	10,202
Total Referrals Received	4,657	611	3,127	4,344	13,280	5,407	31,426

Fiscal Year 2003-04 Year-To-Date							
	HARBOR-UCLA MEDICAL CENTER (ADULT) REFERRAL CENTER	HARBOR-UCLA MEDICAL CENTER (PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER	VALLEYCARE REFERRAL CENTER (OLIVE VIEW-UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	7,609	1,125	5,884	8,117	7,814	10,945	41,494
Inappropriate/Denied	819	72	158	325	789	446	2,609
Incomplete/Deferred	788	25	17	148	19,492	20	20,490
Total Referrals Received	9,216	1,222	6,059	8,590	28,095	11,411	64,593

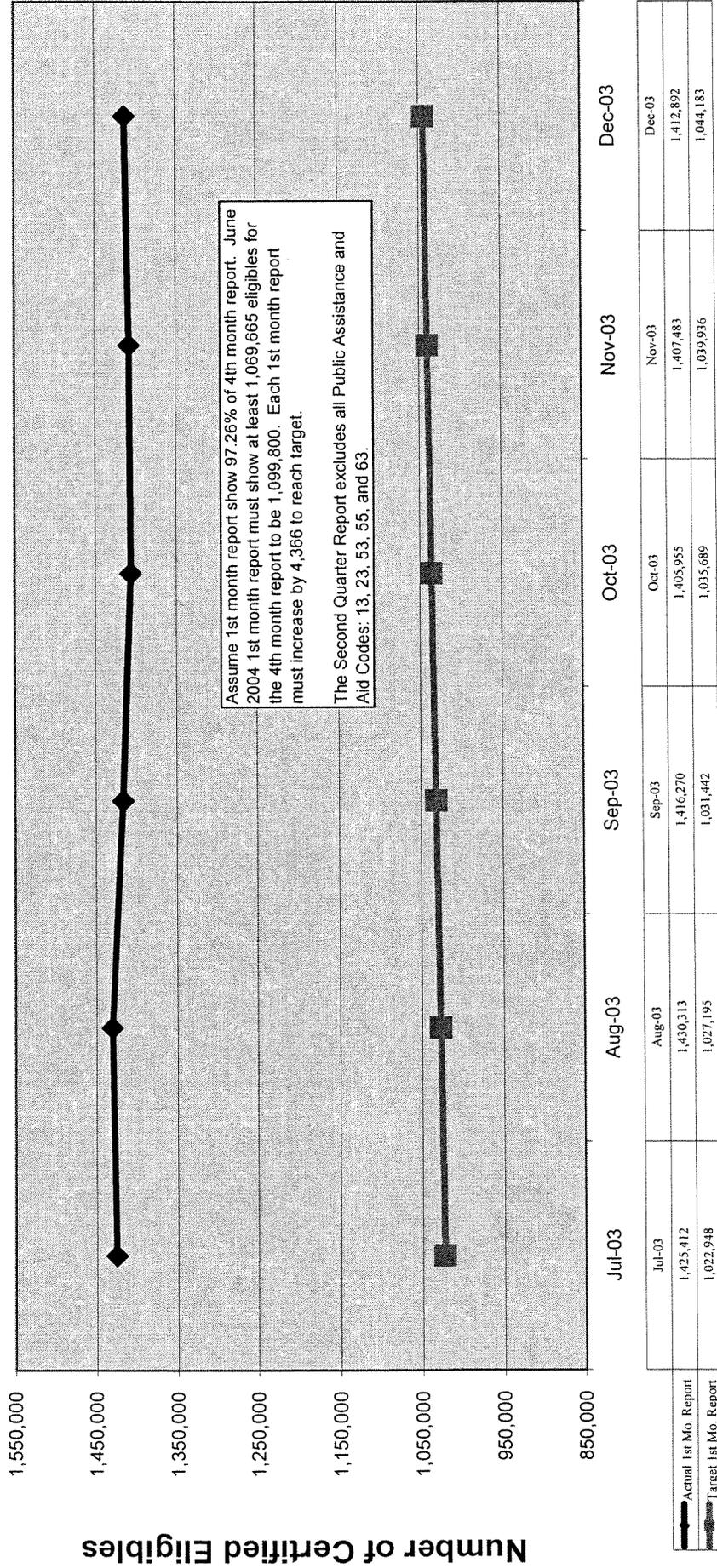
Source: Monthly Referral Center Reports forwarded to the Medicaid Demonstration Project Office.

Description: This table reflects the volume of referrals received by the DHS Referral Centers during FY 2003-04 First and Second Quarters (July 2003 through December 2003).

* Reflects only referrals reported to the Medicaid Demonstration Project Office by March 9, 2004.

** During FY 2003-04 Second Quarter, LAC+USC Healthcare Network Referral Center reported 73% of their referrals under the Incomplete/Deferred category. Actions continue to decrease the number of reported incomplete/deferred referrals, including meetings convened with the top ten referring providers to present the revised Clinic Criteria; retraining of providers on specialty clinic referral criteria; and revisions to the data collection and entry methodology.

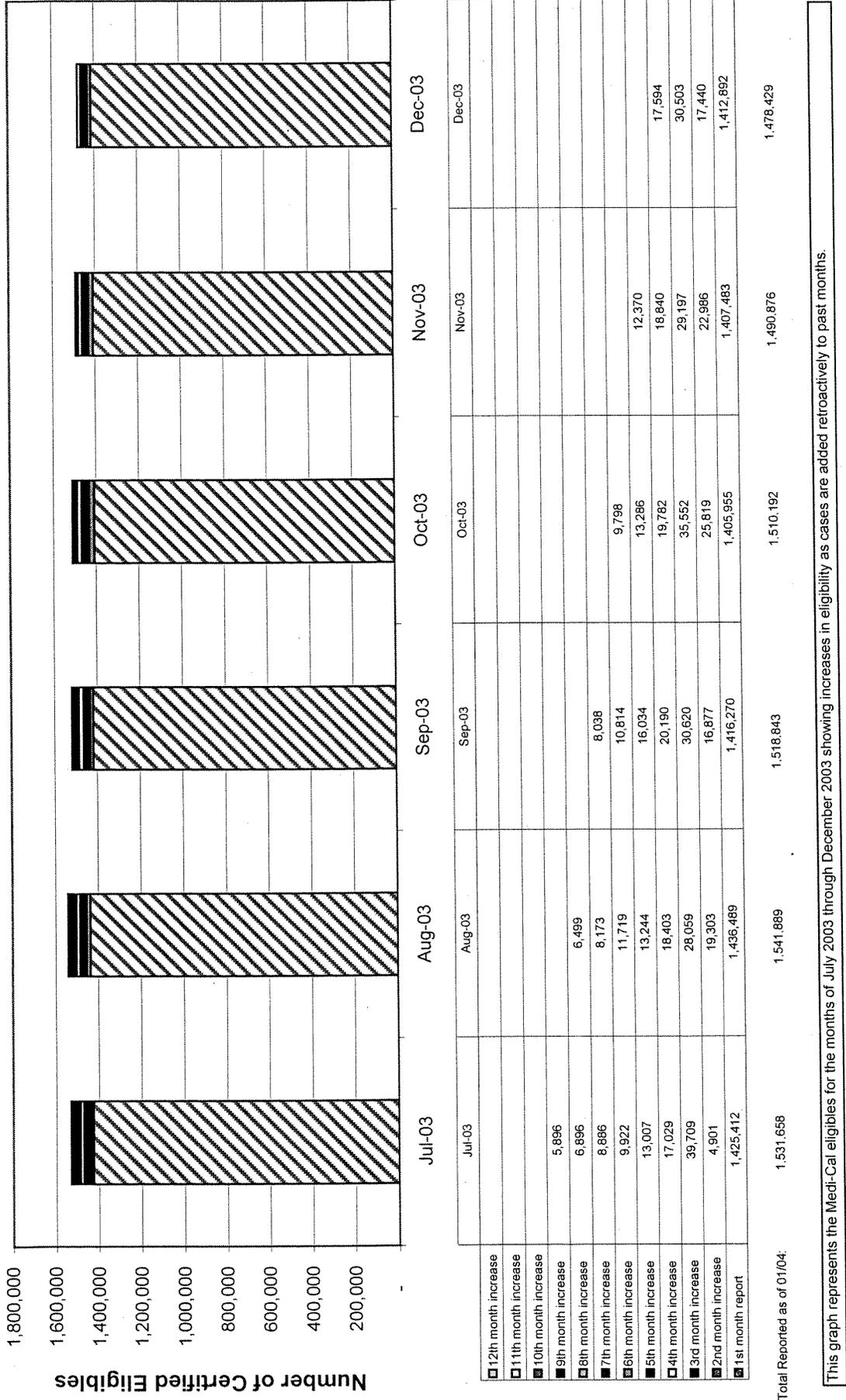
Trends in First Month Reporting of Medi-Cal Eligibles July 2003 through December 2003



Month of Eligibility

This graph shows the targeted number of Los Angeles County certified eligibles that must be reflected in the first month Medi-Cal Eligibility Data System (MEDS) report in order for the County to reach 1,099,800 eligibles by June 2004. The targets are compared to the actual first month MEDS report to show that eligibility is increasing sufficiently to meet the June 2004 goal.

Increase in Medi-Cal Eligibles for July 2003 through December 2003



This graph represents the Medi-Cal eligibles for the months of July 2003 through December 2003 showing increases in eligibility as cases are added retroactively to past months.